



Great Plains Communications (GPC) Broadband Facts Fixed Broadband Consumer Disclosure

Information for GPC's Standard 10 x 1 Internet Service Offering

Monthly charge for a month-to-month plan	\$57.95
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GPC offers occasional promotions and a variety of packages bundled with our voice, long distance, and cable TV services. You may reach us by calling **888-343-8014** or via email at contactus@gpcom.net.

Other Charges and Terms:

Data usage included with no extra monthly charge ¹	Unlimited Data Usage
GPC provides a required modem for our DSL and cable modem services	No Charge
An optional wireless modem is available for a monthly fee	\$2.99
GPC offers a service assurance fee for a month fee	\$1.99
Monthly data charge - a required if there is no voice service	\$20.00

One-Time Fees:

Service Installation and Activation	\$65.00
Equipment Deposit (waived with Auto-Pay Bill Payment)	\$50.00

Performance:

Individual experiences may vary depending upon service location, time of day, customer premise equipment, and type of internet usage (e.g. web page access, email, video streaming, or online gaming)

Typical down speed	10 Mbps
Typical upstream speed	1 Mbps
Typical network latency (information transit time through GPC's network)	nn milliseconds

GPC's Network Management and Acceptable Use Policies:

Network Management Practices Policy: <http://www.gpcom.com/terms>

GPC's Internet Acceptable Use Policy: <http://www.gpcom.com/terms>

Inquiries or Complaints:

GPC: (888) 343-8014

¹GPC reserves the right to change this policy