



G R E A T                      P L A I N S  
C O M M U N I C A T I O N S

**Great Plains Communications  
Customer Service Catalog**



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BY: S. Michael Jensen, Chief Executive Officer  
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BY:      Todd A Foje, Chief Executive Officer

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GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

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GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

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BY: S. Michael Jensen, Chief Executive Officer  
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GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 1  
ORIGINAL SHEET NO. 1

SECTION NO. 1. GENERAL

1.1 Purpose of the Company

Great Plains Communications, Inc., a Nebraska corporation, hereinafter referred to as the Company, is a local exchange carrier authorized and obligated to provide local exchange service within the territories certificated to it by the Nebraska Public Service Commission. The Company's business office is located in Blair, Nebraska. The Company undertakes to furnish telecommunication company services in accordance with its approved Service Catalog on file with the Nebraska Public Service Commission.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

1.2 Exchange Area Description

1.2.1 Exchange Areas

The exchange area of each exchange includes the rural territory surrounding each town. Copies of the original maps are on file with the Nebraska Public Service Commission. The Company is authorized to provide service for the following exchanges:

Archer	Hay Springs	Red Cloud
Arnold	Hayes Center	St. Edward
Bancroft	Herman	Scribner
Beemer	Imperial	Snyder
Bloomfield	Indianola	Stapleton
Byron	Kilgore	Sutherland
Callaway	Merriman	Tryon
Center	Mirage Flats	Venango
Chapman	Niobrara	Verdigre
Chester	North Bend	Walnut
Cotesfield	Oakdale	Wausa
Creighton	Oconto	Wilcox
Crofton	Page	Winnetoon
Deshler	Palisade	Wisner
Dodge	Petersburg	Wolbach
Elgin	Ponca	Wood Lake
Ewing	Ragan	Wynot
Grant		
Belgrade	Culbertson	Spalding
Cedar Rapids	Gordon	Stratton
Cody	Primrose	Trenton
Crookston	Rushville	

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BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

1.2 Exchange Area Description (cont'd.)

1.2.2

(T)

(T)

1.2.3 Extended Area Service

Certain exchanges, listed in Section 3, offer Extended Area Service (EAS). EAS allows customers in a given exchange to make calls to and receive calls from one or more other exchanges, without toll charges.

1.3 Service Catalog

1.3.1 Service Catalog Applicability

- A. The rules, regulations and rates contained in this service catalog apply to the general public located within the certificated service area of the Company and to all services rendered by the Company, except as otherwise provided for in other service catalogs or tariffs, or as provided in a special contract between the Company and a subscriber.
- B. Various services and facilities which have previously been supplied by the Company as part of its public utility obligation have been or are being phased out of public utility services pursuant to order of the Commission. This catalog relates only to the Company's continuing or future obligation to provide facilities or services. The Company may provide similar services or facilities not subject to regulation by the Commission as a matter of private contract. Any such offerings shall be subject to the provisions of private contracts rather than subject to the provisions of this catalog.

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BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008



1.3.1 Service Catalog Applicability (cont'd.)

C. This catalog cancels and supersedes all other local and general exchange tariffs of the Company issued and effective prior to the effective dates shown on the individual sheets of this catalog.

1.3.2 Inspection of the Company's Service Catalog

Copies of these rules and regulations, together with rate schedules and forms for application and contract, are on file for inspection at the office of the Company during normal business hours. The Company may not refuse permission to anyone requesting to inspect its effective service catalogs or tariffs, nor may it require anyone to state a reason why they wish to do so prior to permitting access.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

1.4 Definitions

As used throughout this service catalog, the following definitions of terms shall apply.

ACCESS LINE - The telecommunication line from the central office switching point up to and including the termination on the customer's premises in either a terminal block, jack or other point of termination.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he/she is entitled in connection with his/her regular service.

AIRLINE MILES - The number of miles between two points calculated by using the shortest distance between the points involved.

APPLICANT - An individual, firm, corporation, partnership, institution, association or organization, whether public or private, applying for or requesting provision of telecommunication service in accordance with this service catalog.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premises a telecommunication service is located and who may communicate over such service in accordance with the terms of this service catalog.

(T)  
(T)

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BY S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

1.4 Definitions (cont'd.)

(T)  
(T)

BUSINESS OFFICE - The office of the Telephone Company which handles subscriber billing, collections and applications for service.

BUSINESS SERVICE - See Commercial Service.

CENTRAL OFFICE - The location of the Telephone Company's switching equipment and where an individual telecommunication line may be switched to another.

CENTRAL OFFICE EXCHANGE - The territory served by a central office or a group of central offices, any one of which may serve any part of the exchange.

CENTREX SERVICE - A Central Office based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises.

CERTIFICATED SERVICE AREA - Telecommunication Company service area, as approved by the Nebraska Public Service Commission.

CHANNEL -A path for communications between two or more customer premises or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telecommunication services.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residence, public and semi-public.

COAM - See Customer Owned and Maintained Equipment.

COIN BOX SERVICE - See Pay Telephone Service.

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BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

1.4 Definitions (cont'd.)

COMMERCIAL SERVICE - Company service provided to firms, corporations, agencies, partnerships, associations and other institutions, public or private, whose basic concern is the conduct of business, or the fulfillment of a public responsibility, and which are normally engaged in acts of commerce. One indication of commercial service is the reference to a user's phone number in public advertising of a business nature.

COMMISSION - The Nebraska Public Service Commission.

COMMISSIONS - A percentage of collections paid as a fee in consideration of service rendered to the Company.

COMPANY - Great Plains Communications, Inc.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with whom communicating traffic is interchanged.

CONSTRUCTION - All activities required by the Company in order to initiate, rearrange, discontinue or otherwise provide or modify service or facilities provided to the subscriber.

CONSTRUCTION CHARGE - A separate nonrecurring charge made for the construction of facilities in excess of that contemplated under the rates quoted in the service catalog.

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BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

1.4 Definitions (cont'd.)

CONTIGUOUS PROPERTY - The land, including any building or buildings thereon, and where there is general access without the necessity of crossing land used publicly or privately by others. The telephone plant directly between buildings on contiguous property shall not be considered company-owned plant.

CONTRACTS, SPECIAL - The agreement between the Company and a subscriber for the furnishing of Company service in instances where all or a part of this service catalog does not apply.

COST - The cost of labor and materials, and appropriate amounts to cover the Company's general operating and administrative expenses, a return on investment and any other specific items of expense that may be associated with the facility provided.

CUSTOMER - The person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Company. (See Subscriber)

CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAM) - Any wiring, device or apparatus provided by the customer for which complete ownership and maintenance responsibility resides with the customer. The Company's liability is limited to interconnection in accordance with the rules and regulations outlined elsewhere in this service catalog or as provided under a separate written agreement.

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

1.4 Definitions (cont'd.)

DIRECTORY LISTING - Information contained in the Company-owned telephone directory, including reasonable advertising, whereby telephone users may ascertain the telephone number of other subscribers.

DISCONNECTION - Discontinuance of telecommunication service made at the request of the subscriber or at the option of the Company for nonpayment of service or other valid reasons; the facilities so disconnected by the Company may be made immediately available for use by another subscriber.

DROP WIRE - Wires between a cable terminal and the point of entrance to the building in which the subscriber's telephone service is located.

EMERGENCY - A situation or condition which demands immediate attention and requires substantial change from the normal conduct of Company business, and which left unattended could seriously threaten the public safety.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A unit established by the Company for the administration of communication service in a specified area. It consists of one or more central offices together with associated plant used in furnishing access line service in the area.

EXCHANGE AREA - The territory served by an exchange as specified in the service catalog.

EXCHANGE MESSAGE - A completed telecommunication between exchange stations in the same local service area.

EXCHANGE SERVICE - The telecommunication service provided within a local calling area, or exchange area, in accordance with this catalog.

EXTENDED AREA SERVICE - Interexchange telephone service generally furnished between one or more Exchange Areas without toll charges. (See Section 3.1.5.B for exception.)

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BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

1.4 Definitions (cont'd.)

EXTENDED AREA SERVICE RATE - The monthly charge applied to all telephone lines that have interexchange service to nearby communities without long distance charges. (See Section 3.1.5.B for exception.)

FLAT RATE SERVICE - The type of exchange service furnished at a stipulated monthly rate, with an unlimited number of calls within a specified local service area.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE - In connection with foreign exchange service, that exchange which encompasses the central office from which the foreign exchange service (dial tone) is furnished.

FOREIGN EXCHANGE (FX) SERVICE - Exchange service furnished a customer from a central office located in an exchange other than that in which the customer is located.

HARM - Harm consists of hazards to personnel, damage to Company facilities, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to facilities, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

INDEBTED HOUSEHOLD - Two or more people living together at least one of whom is indebted to the Company for service previously rendered.

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BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

1.4 Definitions (cont'd.)

INSIDE WIRING - Cable, wiring and jacks on the subscriber side of the point of demarcation.

INSTALLATION - Any activity required by the Company in order to initiate, rearrange, delete or otherwise provide or modify service or facilities for use by the general public.

INSTALLATION CHARGE - See Service Connection Charges.

INTERCONNECTION - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

JOINT USER - An individual or concern authorized by the Company and the subscriber to share in the use of a subscriber's business telephone service.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008



1.4 Definitions (cont'd.)

LINE EXTENSION - The outside plant required in addition to existing facilities to render telephone service, exclusive of instrumentalities.

LOCAL CHANNEL - That portion of a channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE - Telephone communications within a local service area in accordance with the provisions of the Company's catalog.

LOCAL MESSAGE - A communication between a customer and any other customer within the local service area of the calling station.

LOCAL SERVICE AREA OR EXTENDED LOCAL SERVICE AREA - That area throughout which an exchange service subscriber, at a given rate, may make calls without the payment of a toll charge. A local service area may be made up of one or more exchange areas.

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BY: S. Michael Jensen, Vice President & General Manager  
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1.4 Definitions (cont'd.)

LOCAL TELEPHONE SERVICE - Exchange service available within the exchange area for communication between subscribers located within that exchange area only.

MESSAGE - A completed customer telephone call.

MILEAGE CHARGE - The additional charge for exchange telephone service based upon distance measurement for the service furnished.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

NETWORK ACCESS POINTS - A connector, outlet, or wiring termination on a customer's premises which affords connection to the services of the Company.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NON-LISTED NUMBER - See Unlisted Number.

NON-PUBLISHED NUMBER - See Unpublished Number.

NONRECURRING CHARGE - A one-time charge associated with certain installations, changes or transfers of services either in lieu of or in addition to recurring monthly charges.

NORMAL WORKING SITUATIONS - Those situations which can be reasonably anticipated by the Company, planned for in advance, and handled as a part of the usual day-to-day operations, without requiring substantial deviation from standard operating practices.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

1.4 Definitions (cont'd.)

OFF-PREMISES SERVICE - Service which connects stations located at customer locations on non-contiguous property to the customer's access line.

ONE-PARTY SERVICE - A grade of exchange service furnished by means of an access line arranged to serve one customer.

PAY TELEPHONE SERVICE - Telephone service provided to the general public in public or semi-public places by means of a telephone coin box arrangement which requires the deposit and collection of coins for completion of a local telephone message. Public telephone service is provided in locations selected by the Company.

PAY PER CALL SERVICES (900, 960, or 976 SERVICES - Telecommunications services (a) which permit simultaneous calling by a large number of persons to a single telephone number, (b) for which the consumer is assessed, by virtue of completing the call, a charge that is not dependent on the existence of a presubscription relationship, and (c) for which the consumer pays a per-call or per-time-interval charge that is greater than or in addition to the charge for the transmission of the call.

PERMANENT DISCONNECT - Termination of telecommunication service where the intent is not to reconnect the service in the foreseeable future. Facilities related to such disconnections of service become immediately available to the Company to satisfy other service requirements.

POINT OF DEMARCATION - Point of connection owned by the company to which customer inside wire is attached.

ISSUED: December 6, 1996

EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

1.4 Definitions (cont'd.)

PREMISES - Denotes the continuous property (except railroad right of way, etc.) occupied by a customer or authorized user containing one or more buildings and is not separated by a public highway.

PRIVATE CONTRACTS - The agreements between the Company and a customer for the furnishing of service in instances where all or part of this catalog does not apply.

PRIVATE LINE DEDICATED CIRCUIT - A circuit provided to a subscriber which is not connected to the switching equipment of the Company and is utilized only by that subscriber.

PUBLIC TELEPHONE SERVICE - A non-listed, non-customer exchange station installed for the convenience of the public at a location chosen or accepted by the Company. A coin collecting device may be provided for immediate collection of charges for each outgoing local and toll message, or the paystation may be of a coinless nature intended for collect, calling card, or third number billing purposes.

RESIDENTIAL TELEPHONE SERVICE - Telecommunication service, furnished to a home, personal quarters or abode used only for residential or domestic purposes and from which business is not normally conducted. Residential service does not include multi-family apartments or hotels where a landlord or manager is responsible for payment to the Company.

ISSUED: December 6, 1996      EFFECTIVE: January 1, 1997  
BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

1.4 Definitions (cont'd)

SAME HOUSEHOLDS - Those who dwell as a family under one roof, including relatives, participating in the common use of such facilities as dining room, kitchen, living room, etc. Premises occupied by any group functioning in the same manner as a family are also considered as the same household.

SEMI-PUBLIC TELEPHONE SERVICE - Exchange service designed for use of the customer and the public at locations somewhat public in character and involving a stipulated charge for each outgoing local message. A coin collection device is provided for immediate collection of charges for each outgoing local and toll message.

SERVICE CHARGES - The non-refundable charges that apply to customer initiated requests for the establishment of a class of telephone service, for the subsequent changes to that service, for reconnecting service which has been temporarily disconnected for nonpayment, or for the establishment of other miscellaneous services.

SERVICE CATALOG - The entire embodiment of the rules, regulations, definitions and charges under which service is provided within the exchange area of the Company.

(M)  
(M)

SERVICE CONNECTION CHARGES - Composed of the Service Order Charge and the Central Office Line Connection Charge.

SERVICE, GRANDFATHERED - services no longer offered to new subscribers. Existing subscribers may continue service until moves or changes of service occur.

SINGLE LINE - A single access line serving a residence or business.

SPECIAL ASSEMBLIES - Customized service which has limited application to other subscribers. Such service will be priced on an individual case basis.

STATION - Each telephone instrument location, whether main or additional, on the premises of a customer or authorized user.

SUBSCRIBER - The person or organization in whose name service is furnished.

SUBSCRIBER SERVICE OFFICE - See Business Office.

(Certain material on this page previously appeared on page 17)

ISSUED: June 18, 1997      EFFECTIVE: July 1, 1997  
BY: S Michael Jensen, Chief Executive Officer

1.4 Definitions (cont'd)

SWITCH - A unit of dial switching equipment which provides interconnection between access lines.

TELECOMMUNICATIONS SERVICES - The provision of facilities for the transmission and reception of messages, impressions, pictures and signals by means of electricity, electromagnetic waves or any other kind of energy force variations or impulses, whether conveyed by cable, wire, radiation through space, or transmitted by means of other media within a specific area of between designated points.

TELEPHONE COMPANY - Great Plains Communications, Inc.

TEMPORARY DISCONNECT - A short-term suspension of telecommunication service. Such disconnections may be made at the request of the subscriber or on the initiative of the Company in accordance with the rules and regulations of this catalog.

TEMPORARY SERVICE - The short-term or occasional service contracted for, where the duration can be determined in advance of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sports concerns, fairs, exhibit structures, or other enterprises of a limited duration.

(Certain material previously on this page now appears on page 16)

ISSUED: June 18, 1997                      EFFECTIVE: July 1, 1997  
BY: S. Michael Jensen, Chief Executive Officer  
          Box 500, Blair, Nebraska 68008

1.4 Definitions (cont'd.)

TERMINATION CHARGE - A special charge applied under certain conditions defined in a special contract with the subscriber when service is terminated by the subscriber before the expiration of the minimum contract period. Termination charges shall be specified in the written agreement and known in advance by the subscriber.

TIE LINE - A circuit connecting two customer systems for the purpose of interconnection between the customer systems.

TIE LINE MILEAGE - The measurement on which the rates for tie lines are based.

TOLL LINE - A circuit used exclusively for the transmission of telecommunication service between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A completed telephone call or telephonic communication between an exchange customer and another customer not located within the same local service area as the calling customer.

TOLL RATE - The initial period charge prescribed for toll messages based upon the duration of the call, distance between exchanges, and the time of day and day of the week.

TOLL SERVICE - Telecommunication service between exchanges or locations for which a toll rate is charged.

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997  
BY: S. Michael Jensen, Chief Executive Officer  
          Box 500, Blair, Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 1  
ORIGINAL SHEET NO. 19

1.4 Definitions (cont'd.)

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

UNLISTED NUMBER - A telephone number which is not listed in the directory.

UNPUBLISHED NUMBER - A telephone number that is not listed in the directory and is not available to the public.

USER - The user of a service regardless of the identity or location of the subscriber or customer of the service.

WATS (WIDE AREA TELEPHONE SERVICE) - The furnishing of inward or outward switched telephone communications service between a customer station associated with a WATS access line and specified service areas or bands. (For example, a service area would be the state of Nebraska.)

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997  
BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008



1.5 Explanation of Symbols Used in the Service Catalog

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (G) Signifies a grandfathered rate or service. Present customers may continue service until a move or a change of service occurs.
- (M) Signifies a matter relocated without change.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text only -- no change in rate, treatment, or regulation.
- (Z) Signifies a correction.

ISSUED: December 6, 1996

EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager

Box 500, Blair, Nebraska 68008

SECTION NO. 2. RULES AND REGULATIONS

2.1 Establishment of Service

2.1.1 Description of the Service

- A. Local exchange and long distance telephone services are available to the general public through the facilities owned and operated by the Company in accordance with the rules and regulations of this service catalog and other service catalogs or tariffs as may be applicable. These services consist principally of local exchange and toll telephone service for residential and commercial subscribers of the Company, interconnection to acceptable customer owned and maintained telecommunication equipment, and public pay telephone service. In addition to these services the Company may also provide, as a part of a special contract, other specialized communication services, specifically arranged for a particular subscriber's use.
- B. Charges for Company services offered under this service catalog are listed in Section 4 and consist of nonrecurring charges for service connections and certain administrative expenses, monthly recurring charges for telephone services, and charges for use of public pay station service. Long distance toll telephone charges are billed to the subscriber by the Company in accordance with the connecting company interstate tariff currently approved by the FCC and the intrastate catalogs or tariffs approved by the Nebraska Public Service Commission.
- C. From time to time, the Company may offer special promotions waiving the monthly rates and/or installation charges of certain services, features, or packages of features.
- D. Occasionally, the Company may trial a service in certain exchanges. The normal charges for these services will be waived during this experimental trial period. At the conclusion of the trial, customers who request continuation of such service will be billed standard recurring charges, beginning with the first billing date following the trial period. Services will be disconnected for those trial customers who do not request the services to be continued.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

2.1.2 Application of Business and Residence Rates

- A. Business or residence classification of subscriber service is determined by the character of use to be made of the service.
- B. Service is classified as business service and business rates apply, where the use is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the service or any part thereof is furnished at a business location. Where the telephone number is used in connection with business, professional, institutional or occupational advertising or other promotional media, business rates will apply, except when a residence telephone number is advertised as an alternate call number in connection with a business telephone number.
- C. Business rates apply at residence locations when the subscriber has no regular business telephone and the use of the service by himself, members of his household, his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc.
- D. Business rates apply at residence locations when the customer has an office or other place of business on the same premises.
- E. Service is classified as residence service and residence rates apply, where the use is primarily or substantially of a social or domestic nature and the business use, if any, is incidental.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.1.3 Application for Service

- A. All applications for service shall be made with the business office of the Company. The applicant agrees to abide by the rules and regulations of the Company as specified in its approved catalog on file with the Commission.
- B. The Company will not accept applications for telephone service by a customer for another applicant or member of an indebted household.
- C. The subscribers or their agents shall be responsible for providing all easements, information and assistance as may be required by the Company for the installation of their service. No service may be established until all easements have been provided without charge to the Company.
- D. Except where public safety or lawful emergencies require expeditious handling, the Company will normally process all applications in chronological order.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 2  
SECOND REVISED SHEET NO. 4

2.1.4 Credit and Deposits

(D)

(D)

ISSUED: April 16, 2012 EFFECTIVE: June 1, 2012

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 2  
FIRST REVISED SHEET NO. 4.1

(D)

(D)

ISSUED: April 16, 2012 EFFECTIVE: June 1, 2012

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

2.1.5 Nebraska Telephone Assistance Program  
Service Connection Charges

A. The Nebraska Telephone Assistance Program is part of a national program designed to promote universal service for low-income households. If a subscriber qualifies for the Tribal Lifeline program, a 50% discount up to \$30 will be applied to the Service Connection Charges. In addition, qualifying customers who live on Tribal Lands will receive an additional discount up to \$70 to cover 100 percent of the remaining initial Service Connection Charges between \$60 and \$130. Also allowed is \$100 in federal Link Up support to qualifying low-income individuals on tribal lands with initial connection or line extension costs of \$130 or more. This program allows for a deferred schedule for payment of the charges assessed for commencing service, for which the consumer does not pay interest. The interest charges not assessed shall be for connection only. Charges of up to \$200.00 may be deferred for a period not to exceed one year. The discount applies only on a single line at the subscriber's principal place of residence.

(D)

B. The following eligibility requirements apply:

The subscriber must be a participant in one of the following.

- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal Public Housing Assistance
- 5) Low Income Home Energy Assistance Program

C. The benefit of Nebraska Telephone Assistance Program may only apply one time per address per Subscriber.

2.1.6 Nebraska Telephone Assistance Program  
Reduced Monthly Charges

A. The Nebraska Telephone Assistance Program is a retail local service offering for which qualifying low-income consumers pay reduced monthly charges. It is part of a national program designed to promote universal service for low-income households

ISSUED: April 16, 2012 EFFECTIVE: June 1, 2012

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

2.1.6 Nebraska Telephone Assistance Program (cont'd.)

B. Nebraska Telephone Assistance Program services include:

- 1) voice grade access to the public switched network
- 2) local usage
- 3) dual tone multifrequency signaling or its functional equivalent
- 4) single-party service or its functional equivalent
- 5) access to emergency services
- 6) access to operator services
- 7) access to interexchange service
- 8) access to directory assistance
- 9) toll limitation services

C. Nebraska Telephone Assistance Program monthly service reductions include:

- 1) The \$6.50 federal subscriber line charge (SLC) which is waived for Lifeline participants, and
- 2) A monthly reduction of the local service charges by an additional \$3.50 and
- 3) Additional reductions from the Nebraska Universal Service Fund and federal funds are available:
  - Where local rates are \$15.85 or more, an additional monthly reduction of \$3.50 will apply.
- 4) A fourth tier of assistance is available from federal universal service funds to those qualifying individuals residing on Tribal lands. Up to \$25 per month, per primary residential connection may be provided; however, federal requirements state that qualifying individuals must pay a minimum monthly Nebraska Telephone Assistance Program rate of \$1.

(T)

D. Toll limitation service, in the form of toll blocking, is offered to qualifying consumers at no charge.

E. No service deposit will be collected in order to initiate service, if the qualifying low-income consumer voluntarily elects toll blocking. If the qualifying low-income consumer does not elect toll blocking, a service deposit may apply.

F. A qualifying customer's local service will not be disconnected for non-payment of toll charges, however, a Lifeline customer's toll service may be disconnected for non-payment of toll charges.

ISSUED: Oct 20th, 2008

EFFECTIVE: November 4th, 2008

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008



- G. Disconnection for non payment shall not occur for a Qualifying customer until 60 days after all Nebraska Telephone Assistance credits due for a particular billing period have Been applied to any billed amounts for that particular billing Period for which the customer has not made full and complete payment. (T)
- H. If a customer becomes eligible for the Nebraska Telephone Assistance support on an existing line of service, such a Customer will not be disconnected for nonpayment on an Outstanding balance that existed prior to eligibility until 60 Days after the initial Nebraska Telephone Assistance credits Have been fully applied to the customer's account. (T)

2.2 Minimum Contract Periods

- A. Except as hereinafter provided or as specifically provided in this service catalog, the minimum contract period will be one month. Customers taking service for less than the minimum period will be billed for a minimum monthly charge, including installation and other nonrecurring charges, if any, as specified under the appropriate rate schedule.
- B. For directory listings, both the minimum and subsequent period will be coincident with the directory period.
- C. Where the provision of service requires unusual costs or involves special assemblies, the Company reserves the right to require a minimum contract period longer than one month.

ISSUED: October 10, 2003 EFFECTIVE: November 1, 2003

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.3 Discontinuance of Service

2.3.1 General

- A. It is the Company's objective to provide continuous service to the subscriber and, at the same time, protect the interests of the Company. In the event that the Company must discontinue or deny service to the subscriber, the Company endeavors to implement, with due care, a fair and reasonable termination policy.
- B. The services or facilities may be discontinued by the Company if any of the following conditions occur:
1. The subscriber fails to pay the Company, when due, any charges applicable to billings for telephone service. Written notice shall be served to the subscriber at least seven (7) days prior to the discontinuance of services for non-payment and may be revoked if payment in full of the delinquent account is received prior to the established discontinuance date. In certain circumstances where the Company believes that it is warranted, the Company may discontinue service for non-payment within twenty-four (24) hours of notification. Such circumstances include, but are not limited to, the continued generation of excessive toll charges. Service, once suspended, shall not be restored until full payment is received plus an installation charge for reestablishing services.
  2. The subscriber abuses or damages the facilities furnished by the Company.

(D)

ISSUED: April 16, 2012 EFFECTIVE: June 1, 2012

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

2.3.1 General (cont'd.)

3. The subscriber uses the facilities, anonymously or otherwise, in a manner to frighten, abuse, torment, or harass another.
4. The subscriber uses the facilities or service in such a manner as to violate any rules or regulations of the Federal and State authorities.
5. The subscriber violates any provision of the service catalog.

2.3.2 Restoral of Service

If the service is terminated because of abandonment of facilities or unauthorized use, and is subsequently restored to the same subscriber, no charge shall apply for the period during which service has been terminated.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.4 Payment Arrangements and Credit Allowances

2.4.1 General

- A. Recurring charges shall be billed monthly in advance and toll charges shall be billed in arrears.
- B. Nonrecurring, toll, and other charges shall be assessed at the time such service is provided and billed as a part of the next regular monthly bill. When service does not begin or end on the first day of a billing period the charges or fractional part thereof will be prorated in the ratio number of days involved to thirty (30) days.
- C. Special billing may be made by the Company to any subscriber where the total amount due the Company becomes unusually high without valid reason, or when the subscriber cancels service. Any special billing not paid within ten (10) days of the mailing date, in full, shall be considered delinquent.
- D. All billings presented for payment by the Company will show the type of service rendered, the related charges, and the total bill for such services.
- E. Taxes which are levied on the Company for direct charge to the subscriber shall be added to the subscriber's monthly billing as a surcharge. Such taxes and surcharges include sales taxes, federal excise taxes, applicable franchise taxes, occupation taxes, license taxes, E-911 Surcharges, Telecomm Relay Surcharges, FCC Subscriber Line Charges, or other such charges as may be mandated by the FCC, the NPSC or any other taxing authority or governmental agency having jurisdiction over the Company. (T)

2.4.2 Advance Payments

The Company may require applicants to make advance payments for service connection charges, installation charges, and special construction charges.

ISSUED: April 16, 2012 EFFECTIVE: July 1, 2012

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

2.4.3 Handling of Checks/Late Payment Fee

Checks on banks will be accepted for payment of Company bills or other amounts due to the Company. If a check is returned by the bank due to insufficient funds or other causes, a return check charge will be assessed. If the returned check was in payment for restoration of denied service, the subscriber shall be notified that unless the check is redeemed by cash or cashier's check, all service may be immediately suspended until payment in full is made.

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If a bill is considered late or delinquent, a late fee will be assessed, calculated at 1.5% of the unpaid balance or \$10.00, whichever is higher.

(I)

2.4.4 Credit for Local Service Outages

For local service outages properly reported by the subscriber and for which the subscriber is not at fault, an adjustment to the regular monthly service charge is allowed as follows:

- A. No allowance is given for a service outage whose duration is less than twenty-four (24) hours after receipt of the outage notice from the subscriber. For outages greater than twenty-four (24) hours, an allowance equal to one-thirtieth (1/30) of the regular monthly recurring charges shall be made for each twenty-four (24) hours, or fraction thereof, that the service remains unusable, except that the total allowance may not exceed the regular monthly charges for service.
- B. If service is interrupted as the result of widespread disaster, and other than by the negligence or willful act of the Company, no refund shall be required unless the service remains interrupted for a period in excess of seven (7) days.
- C. Refunds will be computed by the Company, or the subscriber may request a refund specifying the outage period, date and time of restoration. The Company will, upon verification, make appropriate adjustments in its next regular billing.

ISSUED: April 16, 2012 EFFECTIVE: June 1, 2012

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

2.4.5 Change of Occupancy

- A. When a change of occupancy or legal responsibility takes place on any premises served by the Company, notice shall be given within a reasonable time prior to such change. The outgoing subscriber is responsible for all service charges, including toll, until such notice has been properly transmitted, received and processed by the Company. If the incoming subscriber desires to continue the existing service and keep the same telephone number as the previous subscriber, he must make timely application to do so and assumes full responsibility for all billings received, including toll, from the date of the change of occupancy.
- B. In the event a home or business changes ownership during the period and a special contract or unpaid construction charges remain, the present owner must arrange to satisfy the present agreement with the Company, or make arrangements satisfactory to the Company for a new owner to assume the obligation for the balance of the application.
- C. The Company is not responsible for errors, delay or expense resulting from procedures other than those defined in this service catalog.
- D. Continuance of existing service is conditioned upon the acceptance of the present arrangement of equipment and services, including directory advertising, if the existing telephone number is retained.

2.4.6 Cancellation of Service at Subscriber Request

- A. All cancellation requests made to the Company by the subscriber shall be made to the business office of the Company. All charges will be assessed and payable upon disconnection of service.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.4.6 Cancellation of Service at Subscriber Request (cont'd.)

- B. When installation of facilities has been initiated, and prior to the establishment of service the service is cancelled, a charge equal to the estimated installed cost, less salvage value, may be applied, or a charge equal to the minimum period of service including installation charges, if any, and the full amount of any termination charges applicable.
- C. In the case of directory listing service, where the listing has appeared in the directory, monthly charges will be made to the end of the directory period, except that the charges will cease at the time:
  - 1. The contract for the main service is terminated, or
  - 2. The listing party dies or moves to some new location at which the subscriber's service in connection with which he is listed is not available.

2.4.7 Employee Telephone Service

- A. Employees' Telephone Service is offered to all permanent full-time employees at their listed permanent residence when such service is provided by the Company.
- B. All personnel shall be granted a 100% concession on one residence main access line including tone dial service where available. All other services will be provided at regularly filed catalog rates to employees. The concession does not extend to nonrecurring service charges, mileage charges, or other miscellaneous items or long distance charges.
- C. Employees' Telephone Service at their residence is available to employees of the Company having at least three month's continuous service with the Company.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.4.7 Employee Telephone Service (cont'd.)

- D. One primary listing may be provided in the name of the employee (except that the listing of a married woman may be in her name or her husband's name).
- E. Retired Company employees with more than ten (10) years of continuous full-time service, who reside in exchanges operated by the Company, shall receive Employees' Telephone Service at the same rate as active employees.

2.4.8 Adjustments for Municipality Payments

When any municipality, other political subdivision or local agency of government collects from the Company any gross receipts tax, occupation tax, license tax, emergency call service tax or fee, permit fee, or franchise fee, such taxes and fees shall insofar as practicable, be billed prorata to the exchange customers receiving service within the territorial limits of such municipality, other political subdivision or local agency of government.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008



2.5 Customer Owned and Maintained Equipment (COAM)

2.5.1 General

- A. Customer-provided terminal equipment and customer provided communication systems may be connected with the facilities furnished by the Company for telephone services, as provided in this service catalog and as set forth in the FCC registration program contained in Part 68, Chapter 1, Title 47 of the Code of Federal Regulations.
- B. The customer shall be responsible for maintaining inside wiring and jacks and for all installations and modifications to the inside wiring. All installations will comply with the National Electric Safety Code as outlined in the National Bureau Standards Handbook and all existing local electric safety codes.
- C. Where telephone service is used in connection with customer-provided terminal equipment or communication systems, the operating characteristics of such equipment or systems shall be such as to:
  - 1. Not interfere with any service offerings by the Company.
  - 2. Not endanger the safety of Company employees or the general public.
  - 3. Not damage, require change in, or alteration of equipment or other facilities of the Company.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.5.1 General (cont'd.)

4. Not interfere with the proper function and testing of Company service, equipment or facilities.
  5. Not impair the operation of the telephone network or otherwise injure the public in its use of the Company's services.
- D. Upon notice from the Company that the customer-provided equipment or system is causing or is likely to cause a hazard or interfere with the proper Function and testing of the service, the customer shall make such changes as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities.
- E. Satisfactory performance of the telephone network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling shall be the responsibility of the Company.
- F. The Company shall not be responsible for the installation, operation or maintenance of any customer provided equipment or systems. Telephone service is not represented as adapted to the use of such equipment or systems. Where such equipment or systems are connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by customer-provided equipment or systems, or the quality or defects in such transmission, or the reception of signals by customer-provided equipment or systems.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.5.1 General (cont'd)

- G. The Company shall not be responsible to the customer if changes in these conditions or in any of the facilities, operations or procedures of the Company render any customer-provided equipment obsolete, require modification or alteration of such equipment, or otherwise affect its use or performance.
  
- H. Where any customer provided equipment or system is used with telephone service in violation of any of these conditions, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system, or correct the violation. Failure of the customer to discontinue such use or to correct the violation shall result in suspension of the customer's service until such time as the customer complies with the provisions of this service catalog. Upon correction of the violation, the Company will reinstate the customer's services, and the appropriate service connection charges will apply.

2.5.2 Trouble Reports from Subscribers with COAM Equipment

The subscriber with COAM equipment interfacing with the facilities of the Company is responsible to determine that the COAM equipment is operating properly prior to reporting any trouble to the Company. The Company is not obligated to make any tests of its facilities until the subscriber has completed testing the COAM facilities and determined the trouble to be in the Company's equipment.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.6 Customer Complaints

- A. Customer complaints against the Company shall be made first directly to the Company. The Company shall allow complaints to be accepted and processed in a simple manner and form. Every complaint shall be promptly investigated in a fair manner and the results reported to the complainant. If the report of the investigation is made orally, the Company shall provide the complainant, upon request, the report in writing. If the Company fails to resolve a complaint to the satisfaction of the complainant, the Company shall, upon request, inform the complainant of the availability of the Commission to review the Company's investigation, and the Company shall provide the complainant with the address and telephone number of the Commission:

Nebraska Public Service Commission  
300 The Atrium, 1200 "N" Street  
P.O. Box 94927  
Lincoln, Nebraska 68509-4927  
(402) 471-3101 or (800) 526-0017

- B. The Company shall refrain from suspending or terminating service for non-payment during the pendency of a complaint before the Company or the Commission, unless otherwise provided by the Commission; provided, however, that as a condition of continued service during the pendency of such dispute a customer shall pay the undisputed portions of any bill for service.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.7 Responsibilities of the Company

2.7.1 General

- A. The Company shall make its services available to applicants, without discrimination and in accordance with applicable Federal, State and local laws and its approved catalogs/tariffs, as a regulated public Company under the jurisdiction of the Nebraska Public Service Commission.
- B. The Company shall maintain all facilities which it furnishes to the subscriber. Facilities no longer meeting acceptable standards (except for embedded inside wire) will be repaired or replaced without charge to the customer, provided easement and rights-of-way, as required, have been furnished to the Company.
- C. Telephone directories, containing an alphabetical listing of all subscribers and classified advertisements, are issued annually by the Company. The subscriber assumes all legal responsibility in regard to the authenticity of the name listed on the application form and ultimately in the directory. The Company is liable for omissions and errors only to the extent of charges imposed for directory services, if any, and one-half of the subscriber's access line rate for the directory period.
- D. The Company shall not be responsible for the subscriber's conformance to any applicable laws, regulations or ordinances, or for any harm caused by the subscriber's neglect.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.7.2 Protection of Facilities

- A. All facilities of the Company, including telephone numbers provided and necessary for service to the subscriber, are the property of the Company and may be removed or changed by it at any time if there is requirement to do so, or upon the termination of an agreement for its maintenance or discontinuance of service. The subscriber has no proprietary right to telephone numbers, and the Company may alter or change telephone numbers and other designations which, in its sole discretion, may be required to meet service demands. The subscriber is responsible for the safe keeping of all property of the Company on his/her premises and shall take all reasonable precautions against unlawful interference with such facilities. The subscriber may not interfere with or alter the facilities used in connection with Company service. The subscriber shall be responsible for any damages to the Company property caused by or permitted directly or indirectly by the subscriber or its agent.
- B. Unauthorized attachments to facilities provided to the subscriber may be removed by the Company without notice. (See information regarding customer owned and maintained equipment.) Where it can be reasonably determined that the subscriber intended to defraud or avoid payment to the Company, complete Company service may be revoked, and the subscriber may be held liable for back charges to the original installations of the unauthorized devices as though the Company had installed the service.

(T)

2.7.3 Priority of Service

The Company may not discriminate in regard to service provided to any subscriber. Normal service is provided in chronological order; however, during periods of public emergencies or when the full capacity of the Company services are not available, the Company will endeavor to provide whatever limited service possible and on a priority system based on a current analysis of the best interests of the public.

ISSUED: June 18 1997 EFFECTIVE: July 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.7.4 Limits of Liability

- A. The Company will exercise all reasonable diligence to furnish and deliver regular and continuous telecommunications service to the subscriber, but will not be liable for damages caused by interruption, shortages, irregularities or failures due to accidents, interference by third parties, or conditions beyond the reasonable control of the Company.
- B. The Company will endeavor to furnish accurate billing information to the subscriber, but will not be liable for back payment on a billing error for more than 12 months.
- C. When, in the judgment of the Company, the continued provision of telecommunications service becomes unsafe, where Federal, State or local regulations place operational restriction(s) upon the Company because of unsafe or hazardous situations, or during other unusual conditions including strikes or lockouts, service as provided for in this service catalog may be temporarily suspended by the Company. In so doing, the Company shall endeavor to minimize such suspension. However, the Company assumes no liability for the inconvenience or damages suffered by the customer during such periods.
- D. The Company reserves the right to temporarily suspend service when repair, modification or improvement to the system is necessary. If not precluded by emergency conditions, the Company will make a reasonable effort to give notice to the customer either through the use of public media or individual communication. Repairs or improvements will be completed expeditiously, and so far as it is reasonably possible, the work will be performed at a time that will cause the least inconvenience to the customer.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.7.4 Limits of Liability (cont'd.)

- E. The Company is not liable for any defacement or damage to the customer's premises resulting from the existence of the Company's instruments, apparatus and associated wiring thereon, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company.
  
- F. The subscriber's facilities and equipment shall conform to all applicable laws, regulations, or ordinances as may be effective and to the conditions of this service catalog. The Company does not express, imply, or warrant the adequacy, safety, or other characteristics of subscriber owned or operated equipment by virtue of any inspection or rejection of facilities. The Company shall not be held liable in any way for subscriber-owned and maintained equipment which causes or may cause a hazardous, unsafe, or dangerous condition or threatens the health of others, even though such facilities were inspected by the Company.
  
- G. The Telephone Company will make reasonable efforts to avoid any material failure to provide service caused solely by year 2000 defects in Telephone Company hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Telephone Company processes, equipment and systems, the Telephone Company is not responsible for failures caused by (1) the Customer; (2) other telecommunications providers; (3) non-Telephone Company processes, equipment and systems; or (4) customer premises equipment. In addition, the Telephone Company does not ensure compatibility between Telephone Company and non-Telephone Company services used by the Customer.

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2.7.5 Limited Facilities

The rights to line extension facilities constructed at cost for a subscriber shall terminate, and such facilities may be immediately available for other service requirements, upon discontinuance of service or upon thirty (30) or more days of temporary disconnect for non-payment.

ISSUED: July 14, 1999 EFFECTIVE: July 24, 1999

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008



2.8 Responsibilities of Subscribers

2.8.1 General

- A. Subscribers of the Company shall be responsible for prompt payment for all services rendered by the Company. Failure to receive a Company bill for any given period of time will not relieve the subscriber of his financial obligation. Payments may be made directly to the Company business office by mail, online, or by bank collect, in accordance with the service catalog rate schedules contained herein. (C)
- B. In the event a subscriber tampers with any service or Company-owned facilities, the Company shall have the right to immediately discontinue service without notice.
- C. The subscriber is responsible for damages to the facilities of the Company caused by negligent or willful acts of the subscriber or his authorized agents and users, including reimbursement to the Company for any losses through theft, fire or vandalism occurring as a result of such neglect.
- D. The subscriber is responsible to maintain clean, safe and hazard-free working conditions and equipment. The subscriber must also provide a clean, safe and hazard-free environment. In no case is the Company required to work in an unsafe or hazardous condition or to place in jeopardy or possible harm its personnel or facilities.
- E. The subscriber is responsible for all installation, operation, maintenance and compliance with all laws, rules and regulations for equipment and facilities provided by the subscriber for interconnection with the Company's facilities, in accordance with the rules governing Customer Owned and Maintained (COAM) equipment.

ISSUED: April 16, 2012 EFFECTIVE: June 1, 2012

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

2.8.1 General (cont'd.)

- F. Any damage or harm caused by subscriber actions or failure to act on the subscriber side of the point of interconnection shall in no way be a liability of the Company.

2.8.2 Access to Subscriber Premises

- A. A properly identified employee of the Company shall have access to the premises of a subscriber at all reasonable times for the purpose of conducting Company business.
- B. If after a reasonable effort and proper notice on the part of the Company, access cannot be gained to the premises, the Company may discontinue Company service if there is a requirement to do so, until such access can be gained.

2.8.3 Authorized Use of Service and Facilities

- A. The service provided to the subscriber is exclusive and may not be used by another, except as outlined for joint-user service, nor may any subscriber charge or receive compensation from another for services or use of the facilities provided to that subscriber.
- B. All telecommunication service is provided subject to the condition that it will not be used for any unlawful purpose; nor may the Company operate outside the law or allow to be operated any service or facilities belonging to the subscriber or the Company, which might be or could become a danger or hazard to the employees, property or agents of the Company or the public in general. Any damages, injuries or harm caused by the negligence of the subscriber shall be the responsibility of the subscriber, and in no case may the Company be held liable.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.8.4 Joint User Service

- A. Joint User Service is an arrangement whereby a non-subscriber is permitted to use a subscriber's service, which use may or may not have been contemplated under the terms of the subscriber's contract. This service shall be furnished only upon application by the subscriber to the primary service. The subscriber shall have complete control thereof, be entitled to terminate the service, and will be billed and be responsible for the payment of all charges incurred by the service.
- B. This service will be provided only when, in the judgment of the Company, the needs of the joint user are not such as to justify the furnishing of separate services.
- C. The rates set forth in Section 4 entitle the joint user to use the subscriber's facilities, and allow one free listing in the alphabetical section and one free listing in the yellow pages of the telephone directory.
- D. The minimum charge for Joint User Service will be the monthly rate, provided that if the listing is included in the telephone directory, the charge will continue until the end of the directory period, unless:
  - 1. The joint user vacates the subscriber's premises;
  - 2. The subscriber's service is discontinued; or
  - 3. The business for which the joint user service is furnished is discontinued at the subscriber's premises.

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ISSUED: October 10, 2003 EFFECTIVE: November 1, 2003

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.9 Construction and Line Extension Policy

2.9.1 General

Under certain conditions as hereinafter set forth, a construction or installation charge and/or a termination charge may be assessed to cover all or part of the costs of establishing new service, without adding a burden to the existing subscribers.

2.9.2 Policies

- A. Underground service lines will be provided from the nearest existing cable facility. The customer assumes the liability of protecting underground telephone facilities on their property from damage.
- B. For service requests of a temporary nature, the applicant will be required to pay a construction charge equal to the estimated net cost of installing the temporary construction as shown in Section 4.17.5. Examples of service that would be considered temporary are as follows.
  - 1. Irrigation Pivots
  - 2. Any trailer-type dwellings that will be at a particular location for a short time
  - 3. Residential trailers on a rural lot
- C. Additional residential rural lines could be deemed as temporary or permanent, depending upon the discretion of the Company. The construction charge may be waived or the Company may allow the first mile of construction at no charge.
- D. If the Company finds it necessary to furnish service where a U.S. Government or private right-of-way is required, the applicant must pay the cost of providing said right-of-way (including rental) in addition to any applicable construction charge.
- E. The ownership of any outside plant facility shall at all times be wholly vested in the Company or another company with which the Company has a joint agreement, regardless of payment or assessment of a construction charge.
- F. The Company is responsible for determining the types of construction necessary for furnishing services to subscribers. Should the subscribers request alternative types of construction, the subscribers may be assessed a one-time charge of \$200 for the engineering cost. The construction cost to the customer would be billed on an hourly rate for equipment and labor.

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(C)

ISSUED: June 18, 1997 EFFECTIVE: July 1, 1997

(C)

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.9.2 Policies (cont'd.)

- G. For situations where distance is not significant but the expense of taking service to the customer is high, a construction cost may be assessed which would be billed on an hourly rate for equipment and labor as explained in Section 2.9.2.F.
- H. For parties requesting service outside existing Company boundaries, the construction charge shown in Section 4.17.5 will apply.

2.9.3 Outside Plant Construction

2.9.4 Construction Charges

- A. Construction charges, where deemed necessary, are computed from existing available facilities to new locations and may include additional charges for carrier-type service.
- B. Construction charges, where deemed necessary, are assessed per one-tenth (1/10) mile or fraction thereof for service lines at a point from the nearest existing cable facility and are billed in even multiples of \$1.00. Any fraction of \$1.00 is disregarded.

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ISSUED: June 11, 1999 EFFECTIVE: June 21, 1999

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.9.5 Payments

- A. Payment of construction charges will be made in advance of the construction of the new facilities. Upon the discretion of the Company, one-third of the construction charge total may be paid before the facilities are installed and the remainder may be billed in two installments on the customer's first two telephone bills.

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ISSUED: June 18, 1997 EFFECTIVE: July 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

2.10 Special Construction

- A. All rates and charges set forth in this service catalog are for the provision of service and facilities in normal locations and under normal working conditions, as defined by the Company.
- B. When special installation, construction or modification of facilities, operations or services are required, or when other unusual service is performed, additional charges may apply and will be developed as such conditions require. Special charges may arise when, at the request of the subscriber, the Company constructs or installs facilities in order to provide service, or undergoes significant changes in operation to provide the requested service, and
1. There is no general requirement for the facility or service other than that of the subscriber requesting the facility or service, or
  2. The facilities or service are of a type other than that which the Company would normally provide, or
  3. The Company must purchase, construct or otherwise incur greater expense to provide the requested facilities or service than it would otherwise deem necessary in order to fulfill the initial service requirement, or
  4. The Company is required to expedite service at a greater expense than that which it would otherwise incur, or
  5. The Company constructs or provides temporary facilities or service for a period during which permanent facilities are under construction or not required.
- C. When the revenue to be derived from the service is not sufficient to warrant the Company assuming special construction or service costs, or when costs are sufficient to unduly restrict the operating capital of the Company, the subscriber may be required to pay all or a part of such cost. (See construction and line extension policies.)

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

SECTION NO. 3. SERVICES AND APPLICATION OF RATES AND CHARGES

3.1 General

This section includes all descriptions for telecommunications services provided by the Company.

3.1.1 Local Exchange Access Service

A. Local exchange service is available to the general public through facilities owned and operated by the Company. In addition to providing for communication between stations within an exchange area, local exchange service is used to establish and maintain connection between an exchange station and other facilities in connection with interexchange service or extended area service.

B. Rates apply to all subscribers of the Company located in the respective exchanges. Flat rated service, which provides unlimited service for a specified amount, is available to customers in Schedule A and B exchanges. (Schedule A and B exchanges are defined in Section 3.1.2.)

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C. These rates only cover the provision of network access to a local customer location.

D. The rates quoted in this service catalog for local exchange access service entitle the customer to local calls (without toll charge) to all local stations connected to a central office of the exchange.

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ISSUED: December 8, 2004 EFFECTIVE: January 1, 2005

BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008



GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 3  
ORIGINAL SHEET NO. 2

3.1.2 Local Exchanges Served

The Company's exchanges are divided into two categories, Schedule A and Schedule B

Schedule A

Archer	Hay Springs	Red Cloud
Arnold	Hayes Center	St. Edward
Bancroft	Herman	Scribner
Beemer	Imperial	Snyder
Bloomfield	Indianola	Stapleton
Byron	Kilgore	Sutherland
Callaway	Merriman	Tryon
Center	Mirage Flats	Venango
Chapman	Niobrara	Verdigre
Chester	North Bend	Walnut
Cotesfield	Oakdale	Wausa
Creighton	Oconto	Wilcox
Crofton	Page	Winnetoon
Deshler	Palisade	Wisner
Dodge	Petersburg	Wolbach
Elgin	Ponca	Wood Lake
Ewing	Ragan	Wynot
Grant		

Schedule B

Belgrade  
Cedar Rapids  
Cody  
Crookston  
Culbertson  
Gordon  
Primrose  
Rushville  
Spalding  
Stratton  
Trenton

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 3  
THIRD REVISED SHEET NO. 3

3.1.3 Measured Service

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ISSUED: August 15, 2001                      EFFECTIVE: September 16, 2001

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 3  
FOURTH REVISED SHEET NO. 4

3.1.3 Measured Service (cont'd.)

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ISSUED: August 15, 2001 EFFECTIVE: September 16, 2001  
BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 3  
FOURTH REVISED SHEET NO. 5

3.1.3 Measured Service (cont'd.)

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ISSUED: August 15, 2001 EFFECTIVE: September 16, 2001

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 3  
SECOND REVISED SHEET NO. 6

3.1.3 Measured Service (cont'd.)

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ISSUED: August 15, 2001                      EFFECTIVE: September 16, 2001

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.1.4 Additional Lines

A. Business

Customers in Schedule A and B exchanges with more than one business line at a premises will receive a credit for each additional business line ordered.

B. Residence

This offering provides a discount for each additional line requested per Schedule A exchange customer on lines ordered before January 1, 1987. The effective rate per additional line shall be 80 percent of the applicable residential access line rate.

3.1.5 Extended Area Service

A. General

Extended Area Service (EAS) is interexchange telephone service that is offered in conjunction with Local Exchange Service. Where EAS is offered between two or more exchanges, a customer in one exchange is able to place a call to the other exchange or exchanges with which EAS is offered without being assessed a long distance toll charge. If, however, the customer elects to place the call through a long distance operator or by direct dialing the call using long distance calling procedures, the call will be classified as a toll call and the customer that placed the call, or the customer that accepted charges for the call, will be billed the applicable toll charges for the call.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

B. Extended Area Service Message Rate

A charge per message will apply to direct dialed calls between Grant and Venango except for subscribers who choose to pay the extended area service rate shown in Section 4.

A call from a paystation between Grant and Venango will be treated as a local exchange message and will be charged at the current Schedule A paystation rate shown in Section 4.

C. Extended Area Service Availability

The list that follows shows the Extended Area Service points for each exchange.

<u>Exchange Name</u>	<u>EAS Points</u>
Schedule A:	
Archer	Chapman, Central City, Palmer
Arnold	---
Bancroft	---
Beemer	Wisner
Bloomfield	---
Byron	Deshler
Callaway	---
Center	---
Chapman	Archer, Grand Island
Chester	---
Cotesfield	Elba, St. Paul
Creighton	---
Crofton	---
Deshler	Byron
Dodge	Snyder, Scribner, North Bend
Elgin	Oakdale, Petersburg
Ewing	Orchard, Page
Grant	Venango
Hayes Center	Palisade
Hay Springs	---
Herman	Blair
Imperial	---
Indianola	---
Kilgore	Cody, Valentine

(C)

ISSUED: August 30, 2004

EFFECTIVE: October 9, 2004\_\_\_\_

BY: S. Michael Jensen, Chief Executive Officer\_\_\_\_  
Box 500, Blair, Nebraska 68008

C. EAS Availability (cont'd.)

Exchange Name Schedule A:	EAS Points	
Merriman	---	
Mirage Flats	---	(C)
Niobrara	---	
North Bend	Dodge, Snyder, Scribner	
Oakdale	Elgin	
Oconto	---	
Page	Ewing, O'Neill	
Palisade	Hayes Center	
Petersburg	Elgin, Albion	
Ponca	---	
Ragan	---	
Red Cloud	---	
St. Edward	---	
Scribner	Dodge, North Bend, Snyder	
Snyder	Dodge, North Bend, Scribner	
Stapleton	---	
Sutherland	---	
Tryon	---	
Venango	Grant	
Verdigre	---	
Walnut	Orchard	
Wausa	---	
Wilcox	---	
Winnetoon	---	
Wisner	Beemer	
Wolbach	Greeley	
Wood Lake	Valentine	
Wynot	---	

ISSUED: August 30, 2004 EFFECTIVE: October 9, 2004

BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008



C. EAS Availability (cont'd.)

<u>Exchange Name</u>	<u>EAS Points</u>	
Schedule B:		
Belgrade	Cedar Rapids, Fullerton	
Cedar Rapids	Belgrade, Primrose	
Cody	Kilgore, Valentine	
Crookston	Valentine	
Culbertson	McCook	
Gordon	---	(C)
Primrose	Cedar Rapids, Spalding	
Rushville	---	(C)
Spalding	Primrose, Greeley	
Stratton	Trenton	
Trenton	Stratton	

3.1.6 Knox County Calling Plan

- A. The Knox County Calling Plan allows seven-digit dialing between the exchanges of Bloomfield, Center, Creighton, Crofton, Niobrara, Verdigre, Walnut, Wausa, Winnetoon, and Wynot.
- B. Customers in the exchanges above are allowed two options of payment through the Knox County Calling Plan. Option One allows unlimited calling between the exchanges listed in 3.1.6.A. for a monthly charge of \$3.95. Option Two allows customers a per minute rate of \$.10 for calls between the communities listed in 3.1.6.A.
- C. There is no call detail shown on the customer's bill. A total number of minutes will appear on the billing statement.

3.1.7 Greater Sheridan County Calling Plan

- A. The Greater Sheridan County Calling Plan allows seven-digit dialing between the exchanges of Gordon, Hay Springs, Mirage Flats, Merriman, and Rushville.
- B. Customers in the exchanges above are allowed two options of payment through the Greater Sheridan County Calling Plan. Option One allows unlimited calling between the exchanges listed in 3.1.7 A. for a monthly charge of \$2.95. Option Two allows customers a per minute rate of \$.10 for calls between the communities listed in 3.1.7.A.
- C. There is no call detail shown on the customer's bill. A total number of minutes will appear on the billing statement.

(N)  
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(N)

ISSUED: August 30, 2004 EFFECTIVE: October 9, 2004

BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

3.2 Foreign Exchange Service (IntraLATA)

3.2.1 General

Foreign Exchange Service is a service whereby a customer may obtain service from an exchange foreign to the exchange in which the customer is located.

3.2.2 Definitions

- A. The term "Normal Exchange" is defined as the exchange area within which the customer's premises are located.
- B. The term "Foreign Exchange" is defined as the exchange area from which the service is being provided.

3.2.3 Regulations

- A. The rules, regulations, rates and charges applicable to the normal exchange apply for service provided in the normal exchange.
- B. Foreign Exchange Service is limited to individual lines only.
- C. Foreign Exchange Service is normally furnished from the principal central office of the foreign exchange. If, at the customer's request, the service is furnished from a central office other than the principal office, foreign central office mileage charges apply for the channel between the principal and serving central offices.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.2.4 Rate Application

A. Interexchange Channels

The rates and charges for interexchange channels are the currently effective rates shown in Great Plains Communications' Tariff No. 2, Section 7.6.1.

B. Exchange Service

1. Access Service Rate Application

The monthly rates shall be the regularly established rates of the foreign exchange, applicable within the base rate area of that exchange, for individual lines.

The Service Charges shall be those regularly applicable to the class of service in the normal exchange.

2. Directory Listings

Primary and additional directory listings are provided in the directory serving the foreign exchange as described in the Directory Listings section of this service catalog.

3. Auxiliary and Supplemental Services

All facilities and services offered in other sections of this service catalog which are compatible with this offering of Foreign Exchange Service are provided at the rates and charges set forth for such facilities and services.

3.2.5 Other Charges

When the service is provided jointly by this Company and a connecting company, additional charges, as specified in the catalogs or tariffs of the connecting company may also apply.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008



3.4.1 General (cont'd.)

- C. Semi-public telephone service is designed to meet telephone service requirements at the following types of locations in Schedule A exchanges:
1. At locations where the demand for service is for a combination of transient and subscriber usage.
  2. At locations where, in the opinion of the Company, the installation of a public telephone is not warranted, but where there is an appreciable demand for service on the part of transients.

3.4.2 Regulations

- A. The monthly rate shall be the rate shown in Section 4.1.1. (T)  
Additional stations, without dials, for answering incoming calls only, may be connected to semi-public telephone service only if such additional stations are visible to the users of the coin telephone, or if a notice is placed in full view of the user indicating that additional stations are connected to the service.

At the option of the Company, the customer may be allowed to access the coin receptacle of the semi-public station. In such cases, the customer may retain all local coin, as a concession to the Company for the collection of the station, but will be responsible for all toll charges billed against the semi-public station number in addition to the access line rates.

- B. The installation of semi-public telephone equipment shall be on an actual cost basis in Schedule A and B exchanges.

3.4.3 Rate Application

There is a charge for each local exchange message associated with Semi-Public Telephone Service. Standard long distance toll charges apply to all toll messages.

ISSUED: March 27, 1998 EFFECTIVE: April 8, 1998

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.4.4 Customer-Provided Semi-Public Telephones

Customer-provided coin or non-coin operated telephone instruments may be connected to semi-public telephone service offered by exchange carriers under the following conditions:

- A. Customer-provided coin or non-coin operated telephones must be registered in compliance with Part 68 of the Federal Communications Commission Registration Program or be connected behind an FCC registered coupler.
- B. The customer shall be responsible for the installation, operation and maintenance of any customer-provided telephones used in connection with this service.
- C. The customer shall be responsible for payment of all exchange carrier charges for all toll messages originated or accepted at this type of service.
- D. Customer-provided coin or non-coin operated telephones must have the following operational characteristics:
  - 1. Must be able to access the operator at no charge and without using a coin.
  - 2. Must be able to access 911 Emergency Service, where available, at no charge, without using a coin, and, when such instrument can only access 911 Emergency Service by use of a dialing sequence other than 911, must prominently display on such instrument the appropriate dialing sequence to access 911 Emergency Service, where available.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.4.4 Customer-Provided Semi-Public Telephones (cont'd.)

3. Must be able to access all interexchange carriers unless the customer is an interexchange carrier, in which case access may be limited to that carrier.
  4. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
  5. Must allow completion of both local and long distance calls from the zero (0) level.
- E. The customer shall display on each customer-provided coin or non-coin operated semi-public telephone the name of the owner of such instrument, the procedure for reporting service difficulties and obtaining customer refunds, and the percentage or range of percentages by which the cost of long distance service to the vendor is increased to the user of such equipment.
- F. Customer-provided semi-public telephones must be connected to one-party service and only one such instrument per line is allowed. The monthly access rate for customer-provided semi-public telephone service shall be the business access line rate.
- G. Rates for local calls from customer-provided semi-public telephones shall not be regulated by the Commission. Any additional charge for long distance service must be made in accordance with paragraph 5 above.

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BY: S. Michael Jensen, Vice President & General Manager  
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### 3.5 Trunk Hunting

In instances where more than one access line terminates at the customer's residence or business, trunk hunting is available. The access lines or trunks are arranged in such a way that even though the same telephone number is dialed, the first available trunk is selected, regardless of the trunk number. Trunk Hunting charges are in addition to monthly charges for access lines. Service Connection Charges also apply. Petersburg customers who subscribed to trunk hunting prior to January 1, 1997, will be grandfathered at the trunk hunting rate as noted in Section 4.4 until January 16, 1998.

### 3.6 Circuit Mileage Charges

#### 3.6.1 Rate Application

- A. Circuit mileage rates apply to all residential and business subscribers located in the exchange service area of the Company in connection with the provision of non-switched dedicated circuit pairs (e.g., radio loops, bank alarm loops, interexchange private line loops, and off-premises station loops). These rates supplement and are in addition to the rates shown in other sections of this service catalog.
- B. For off-premises residential stations on non-contiguous property in Schedule A exchanges, the appropriate residential access line rate applies. Petersburg customers will be grandfathered at the off-premises rate shown in Section 4.5 until January 16, 1998.
- C. For off-premises business stations on non-contiguous property in Schedule A exchanges, the appropriate business access line rate applies with no mileage charge up to two miles. Beyond two miles, the non-switched dedicated pairs mileage charge applies as described in Section 4. Petersburg customers will be grandfathered at the off-premises rate shown in Section 4.5 until January 16, 1998.
- D. For each non-switched dedicated pair which will be used to connect computer terminals to a local area network, the appropriate business access line rate will apply with no mileage charges up to two miles. Beyond two miles, the non-switched dedicated pairs mileage charge applies as stated in Section 4.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
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3.6 Circuit Mileage Charges (cont'd.)

3.6.1 Rate Application

E. In Schedule B exchanges, a fixed and a per mile transport charge will apply, in addition to the appropriate access line rate.

3.6.2 Special Conditions

All mileage measurements are airline distances from the central office of the main Company to the subscriber's location, as measured on the exchange map. Where the loop does not pass through the central office, airline distances are measured from location to location.

3.7 Directory Assistance Service

3.7.1 General

Directory Assistance Service, as made available by the Company through this catalog, provides, upon customer initiated request from the Company's territory, published and non-listed telephone numbers when the customer dials "411".

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(T)

ISSUED: February 2, 2004 EFFECTIVE: February 15, 2004

BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

3.7.2 Rate Application

Directory Assistance Charges, specified in Section 4, apply when a customer initiates a "411" call to Directory Assistance from the Company's serving territory. (Calls to Directory Assistance placed through an operator may also have an operator service charge added to the call.) Directory Assistance Charges are not applicable to the following: (T)  
|  
(T)

- A. Calls placed from Company public and semi-public telephones. (T)
- B. Calls placed from hotels and motels.
- C. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephones in the majority of patient rooms.
- D. Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, and professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

ISSUED: February 2, 2004 EFFECTIVE: February 15, 2004

BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

3.8 Operator Assistance

3.8.1 General

Operator Assistance is available to the customer on local and intraLATA calls. Operator Assistance on interLATA toll calls is available to customers through other long distance toll providers. IntraLATA and local operator assistance is available on the following types of calls: credit card calls, operator station calls, and person to person calls.

3.8.2 Rate Application

- A. When a person originating a call dials zero plus the desired telephone number, and the call is billed to a calling card or special billing number, a Credit Card Charge per call will be assessed. This charge applies when automatic recording equipment is available and when it is not.
- B. When a customer dials "0" and the operator completes the call and arranges billing to the originating number, a credit card, to a third number, or as a collect call, a Station-to-Station Charge shall apply per call.
- C. For calls completed by an operator to a designated person or extension, a Person-to-Person Charge shall apply per call. These calls may be billed to the originating telephone number, to a credit card, to a third number, or as a collect call.
- D. The rates for Operator Assistance are in addition to the rate for each message originating from a public or semi-public phone.
- E. Operator service charges will not be subject to any discounts.
- F. Operator service charges do not apply to calls to the operator for trouble reporting, to calls made in place of direct dialed calls that encountered trouble or were cut off, or for emergency local calls to police, fire, ambulance, etc.

ISSUED: December 6, 1996

EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.9 Busy Verification Service

3.9.1 General

- A. Busy Verification Service is furnished to customers upon request to provide line status or busy interrupt for a requested line or trunk.
- B. This service is provided where facilities exist for Line Status or Busy Interrupt through a telephone company operator for local calls and IntraLATA toll calls.
- C. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked.
- D. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked on a local call or an IntraLATA toll call.
- E. No request will be processed on a collect or reversal of charge basis.

3.9.2 Rate Application

- A. Charges for Busy Verification Service will be billed directly to the access line of the requesting party. Line Status and Busy Interrupt Charges are in addition to the rates and charges associated with local or Message Toll Service (MTS).
- B. No charge applies if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency by the customer and originates from or to emergency agencies, such as police, fire, rescue, or ambulance.

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BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.10 Directory Listings

3.10.1 General

- A. The regulations in this section apply in connection with the primary alphabetical directory.
- B. The alphabetical directory is a list of names of subscribers and others for whom directory listings are provided, designed solely for the information of calling parties. Alphabetical listings are, therefore, limited to information which is essential to the identification of the listed party. Arrangements of names designed to be of advertising value are not permitted, nor is any form of listing permitted which, in the judgment of the Company, does not facilitate the use of the directory, or is otherwise objectionable or unnecessary for purposes of identification.
- C. Except in connection with "Reference Listings" and "Informational Lines," alphabetical listings consist of a name, the address of the premises upon which the service is located, and the telephone number. As an aid in identification, business listings will contain a designation descriptive of the general character of the listed party's business.

Exception: In those cases in which the listed name clearly indicates the business, no designation will be included.

- D. The Company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the subscriber is not impaired thereby.
- E. Listings are regularly provided in connection with all classes of exchange service except public telephone service.

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.10.2 Primary Listings

- A. Each subscriber is entitled to one listing, termed the primary listing, at no charge at the time of service. Each primary listing will include the name and number of the individual, partnership, corporation, association or governmental agency for whom the service has been contracted.
- B. The primary listing may be the trade name of an article or service, provided the subscriber is the authorized agent or representative for the particular article or service.
- C. At the request of the subscriber, the primary listing may be omitted from the directory. However, such request will not entitle the subscriber to a credit to his basic service bill.
- D. The omission of the primary listing from the directory or from the directory and information records, at subscriber request, does not entitle the subscriber to an additional listing without charge in connection with other services for which he may be subscribing.
- E. One directory will be provided per access line without charge. Additional directories are available to Great Plains Communications' customers upon request.

3.10.3 Rate Application

- A. If there is a change in the listing after service is established, a Directory Listing Change Charge will apply, except when waived by the Company for administrative purposes. The charge may also be waived when a widow/widower wishes to change the name listed in the directory to that of the survivor.
- B. Charges for unlisted and unpublished numbers, extra listings, enterprise listings, additional directory lines, and foreign listings will apply on a monthly basis.
- C. Extra Listing Charges begin at the time the listing is posted in the information records.
- D. Customers pay a nonrecurring Directory Listing Change Charge for establishing additional listings, or foreign listings, except when waived by the Company for administrative purposes.

ISSUED: December 6, 1996      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.11 Service Charges

3.11.1 General

Service charges to connect, move or change telephone service are made separately according to the components of work required. Installations of inside wiring and jacks are the responsibility of the subscriber. Service charges may consist of any of the following charges:

Installation Charge - For work associated with receiving, recording, and processing information necessary to execute a customer request and for the installation or changing of central office connections required to provide or change exchange access line service. Also included is that central office work required for off-premises location of stations and for moving service from one premise to another. This charge is applied per line.

(D)  
(D)

Trouble Location Charge - For each repair trip to a customer premises to test the access line up to and including the network access point, (Point of Demarcation), when the access line tests clear and trouble is not found in the Company's Facilities.

Nonpayment Reconnection Charge - For work associated with disconnecting, reconnecting, and processing information necessary when a customer is temporarily disconnected for nonpayment.

ISSUED: April 16, 2012 EFFECTIVE: June 1, 2012

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

3.11.2 Rate Application

- A. Service Charges apply to customer-initiated requests for establishment of telephone service, reconnecting service which has been temporarily disconnected for nonpayment, and establishing miscellaneous service. When service which has been disrupted by fire, accident or natural catastrophe is reestablished, nonrecurring charges will not apply.
- B. Service charges apply to customer-initiated moves and changes of service.
- C. From time to time, the Company may waive the Service Connection Charges for promotional purposes.

3.11.3 Regulations

- A. Conditions under which no service charges apply are as follows:
  - 1. Public telephone service (not semi-public).
  - 2. Work to move or change a customer's telephone service if required and initiated by the Company
  - 3. Customer-initiated requests, provided work is limited to:
    - a. Complete termination of service.
    - b. The "From" portion of work involved in a transfer of service from one premises to another.
    - c. Upgrades in class of service from a residence to a business.
    - d. Changes in bill mailing address, or special billing arrangements.
    - e. Cancellation of service orders.

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BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008



3.11.3 Regulations (cont'd.)

- B. Disconnection of service for nonpayment of charges due will be treated as follows:

If the service furnished a subscriber is temporarily suspended for nonpayment of charges due or for any other violation of the regulations of the Company as described under "Rules and Regulations," such service will be restored when the customer's account has been paid in full or when the customer has made satisfactory payment arrangements to allow service to be reconnected. The Nonpayment Reconnection Charge may be collected from the customer before service is restored.

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 3  
ORIGINAL SHEET NO. 27

3.12 Tone Dial Telephone Service

Tone dial service will be available for all customers and is provided without additional charge.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.13 Custom Calling Services

3.13.1 General

Custom Calling Services are optional telephone service arrangements which provide one or more of the features shown below. Custom Calling Services are available only where the central office equipment is designed to provide these services. The number of Custom Calling Services features available depends upon the central office providing the service.

A. Call Forwarding

1. In Schedule A and B exchanges, Call Forwarding-Variable allows a customer to automatically transfer all incoming calls to another telephone during the period of time this feature is activated.
2. In Schedule A and B exchanges, Call Forwarding-Busy Line allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch, if the called number is busy. (C)
3. In Schedule A and B exchanges, Call Forwarding-Don't Answer allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the customer does not answer after a preset number of ringing cycles. (C)

B. Three-Way Calling

Three-Way Calling enables a customer to add a third party to an established connection without operator assistance. The third party may be called by the subscriber initiating the Three-Way Calling on either a local or long distance basis.

C. Speed Calling

This feature provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. Speed Calling is available with either 8 or 30 programmable telephone numbers.

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(Certain material on this page previously appeared on page 29)

ISSUED: June 18, 1997 EFFECTIVE: July 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.13.1 General (cont'd.)

D. Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals him that a call is waiting. The incoming caller hears a regular ringing signal. Flashing the hookswitch "holds" the first call while the second is answered. The customer can alternate between calls by flashing the hookswitch.

In locations where the Company has made it available, Call Waiting may be deactivated prior to making an outgoing call (or during a call if the customer has three-way calling).

E. Toll Restriction

This feature restricts customers from placing all or some types of outgoing toll calls. Provision of toll restriction does not alleviate customer responsibility for completed toll calls.

F. Toll Restriction with PIN

This feature allows customers who are assigned toll restriction the ability to dial an authorization code and override the toll restriction on a per call basis. Customers who are assigned this feature can access the toll network through the use of a feature access code and special PIN (personal identification number). Incoming and local calls are not affected by this feature. When a toll call is attempted on the customer's line prior to dialing the access code and PIN, the call completion will be denied. Customers have the ability to change their PIN by dialing a PIN change access code, the old PIN, and the new PIN. Provision of toll restriction does not alleviate customer responsibility for completed toll calls.

G. Call Transfer

This feature allows customers to transfer calls to another station. Disconnection by the transferring station does not cause the other party to be disconnected. A station must be assigned three-way calling in order to implement call transfer.

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(Certain material previously on this page now appears on page 28)

ISSUED: June 18, 1997 EFFECTIVE: July 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.13.2 Custom Calling Feature Availability

- A. The following features are available in Schedule A exchanges:

Call Forwarding-Variable, Call Forwarding-Busy Line, Call Forwarding-Don't Answer, three-Way Calling, Call Waiting, 8 Number and 30 Number Speed Calling, Toll Restriction, Toll Restriction with PIN, and Call Transfer.

- B. The following features are available in Schedule B exchanges:

Call Forwarding-Busy Line, Call Forwarding-Don't Answer, Call Forwarding-Variable, Three-Way Calling, Call Waiting, 8 Number and 30 Number Speed Calling, and Toll Restriction, Toll Restriction with PIN, and Call Transfer

3.13.3 Rate Application

- A. Custom Calling Features are assessed a monthly rate.
- B. A Service Order Charge will apply only to Toll Restriction features.
- C. Schedule A and B customers may subscribe to any of the following features to receive a packaging discount: Call Waiting, Three Way Calling, 8 Number Speed Calling, and Call Forwarding-Variable. Personal Ringing and Warm Line, which are Advanced Custom Calling Services, may also be included in the packaging discount. (Personal Ringing is available to residential customers only and to business customers who subscribed to the feature prior to November 16, 1996.)

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ISSUED: May 20, 2005 EFFECTIVE: June 6, 2005

BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500

3.13.4 Conditions

- A. Restriction of service to Three-Way and Speed Calling features may be inherent due to equipment limitations; i.e., within same "hunting group".
- B. Custom Calling Services may be provided on individual lines, Private Branch Exchange trunks and key business lines and may not be provided in conjunction with coin telephone services.

3.14 Advanced Custom Calling Services

3.14.1 General

Advanced Custom Calling Services are optional telephone services which offer customers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Custom Calling Services are available where the central office equipment is designed to provide these services.

- A. Caller Identification - Name and Number (T)

Caller Identification - The feature allows for the automatic delivery of a calling party's name and telephone number to the called customer, which gives the called customer an opportunity to decide whether to answer the call. The number is displayed on customer-provided equipment. (T)

- B. Caller Identification Blocking

Caller Identification Blocking enables the customer to control the disclosure of his/her telephone number to a subscriber of Caller Identification by dialing a code before each call. Caller Identification Blocking is offered at no charge.

ISSUED: October 10, 2003 EFFECTIVE: November 1, 2003

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008-0500

3.14.1 General (cont'd.)

C. Personal Ringing

Personal Ringing allows the customer to have up to three telephone numbers with unique ringing patterns. Personal Ringing is available to residential customers only and to business customers who subscribed to the feature prior to November 16, 1996.

D. Warm Line

Warm Line enables a customer to call a predesignated number or emergency service by simply lifting the handset.

E. Repeat Dialing

Repeat Dialing allows the customer to dial an access code to have the phone continuously attempt to redial a busy number that he/she tried to call. When the line is free, the customer is alerted with a special ring, and a call will automatically be made. Repeat dialing can also be used to redial the last number.

F. Call Return

Call Return enables the customer to dial a code and have a call automatically returned to the last party who called or attempted to call.

G. Telephone Pest Control

Telephone Pest Control informs callers that the customer does not want to receive telemarketing calls. Callers will press one (1) for the call to complete. If the customer has caller ID and has activated this feature using \*78 and the calling party is public, the announcement that the number does not accept calls from telemarketers will be skipped. If the called party does not have Caller ID, all calls will be screened. \*79 deactivates the feature. Activation and deactivation must be done by the customer and cannot be done remotely. Telephone Pest Control cannot be placed on business groups, hunt groups, hotels, PBXs or pay stations. The monthly charge applies on a per-line basis.

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ISSUED: March 28, 2003 EFFECTIVE: April 10, 2003

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008-0500

3.14.1 General (cont'd)

H. Selective Call Acceptance

Selective Call Acceptance allows a customer to block all but specific calling numbers. Callers who are not on the list will hear a recording that the caller's number is not on the Call Acceptance List. The customer can program accepted numbers in 10-digit format once the feature has been added to the line. The feature will be available to Residential customers only.

I. Selective Inbound Call Rejection

Selective Call Rejection allows a customer to create a list of numbers from which they do not wish to receive calls. All calls on the screening list are intercepted and rerouted to a rejection announcement. A maximum of six numbers can be on the selective list.

J. Anonymous Call Rejection

Anonymous Call Rejection enables a customer to automatically block calls from parties whose number is nonpublished or marked private. Incoming calls are routed to an announcement if the calling party number is marked "Private". The message suggests the customer publish the number to get through.

K. Selective Outbound Call Blocking

Selective Outbound Call Blocking enables a customer to automatically block outbound calls to specified phone numbers.

L. Community Alert

Community Alert is a mass notification service that allows organizations to contact up to 96 people simultaneously via telephone, text or email.

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ISSUED: March 1, 2015

EFFECTIVE: April 1, 2015

BY: Todd A. Foje, Vice Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500



3.14.2 Advanced Custom Calling Availability

A. Caller Identification Availability

Caller Identification is available in all Schedule A and B exchanges.

B. Caller Identification Blocking Availability

Caller Identification Blocking is available in all Schedule A and B exchanges.

C. Personal Ringing Availability

Personal Ringing is available in all Schedule A and B exchanges.

D. Warm Line Availability

Warm Line is available in all Schedule A and B exchanges.

E. Repeat Dialing Availability

Repeat Dialing is available in the following exchanges:  
Bloomfield, Center, Creighton, Crofton, Niobrara, Verdigre,  
Walnut, Wausa, Winnetoon and Wynot.

F. Call Return Availability

Call Return is available in the following exchanges:  
Bloomfield, Center, Creighton, Crofton, Niobrara, Verdigre,  
Walnut, Wausa, Winnetoon and Wynot.

G. Telephone Pest Control Availability

Telephone Pest Control is available in all Schedule A and B exchanges.

H. Selective Call Acceptance Availability

Selective Call Acceptance is available in all Schedule A and B exchanges.

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ISSUED: February 2, 2004

EFFECTIVE: February 15, 2004

BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500

I. Selective Call Rejection Availability

Selective Call Rejection is available in all Schedule A and B exchanges.

J. Anonymous Call Rejection

Anonymous Call Rejection is offered wherever facilities are available.

K. Selective Outbound Call Blocking

Selective Outbound Call Blocking is offered wherever facilities re available.

L. Community Alert

Community Alert is offered wherever facilities re available.

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(N)

3.14.3 Rate Application

- A. Service Connection Charges do not apply to the Advanced Custom Calling Features, with the exception of Personal Ringing. A service order charge, as shown in Section 4.10, applies when Personal Ringing is installed.
- B. There is no one-time charge for setting up an additional listing for a customer with the Personal Ringing feature. If a customer requests a change in a Person Ring listing after the initial setup, a Directory Listing Change Charge will apply, as shown in Section 4.10
- C. A request to change the predetermined number for the Warm Line feature after four times during a calendar year will be charged a Warm Line Change Charge for each additional change.
- D. If a Caller ID customer also subscribes to Repeat Dialing or Call Return, the customer will pay a lower monthly rate for the Repeat Dialing and Call Return services, as shown in Section 4 of this catalog.

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ISSUED: March 1, 2015

EFFECTIVE: April 1, 2015

BY: Todd A. Foje, Vice Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 3  
ORIGINAL SHEET NO. 35

3.16 Blocking of '900' Calls

3.16.1 General

This service provides for the blocking of long distance calls to '900' NPA numbers upon request of the customer. This service is offered where the necessary central office facilities are available.

3.16.2 Rate Application

The subscriber will not be billed for the blocking of calls unless the subscriber requests a change in the blocking status within 12 months. In the case of a change within the 12 month period, the customer will be billed Service Connection Charges.

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.17 Centrex Services

3.17.1 General

- A. Centrex is a Central Office-based business communications service, offered in Schedule A exchanges, which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
- B. All Centrex station lines will be equipped with the standard features as set forth in Section 3.17.4.A. Additional optional features may also be selected and generally result in additional charges.

C. Definitions

The following standard and optional features may be provided as a part of the Centrex service:

1. Business Group Automatic Identified Outward Dialing

Provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.

2. Business Group Dialing Plan

Enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.

3. Call Forwarding Busy Line

Causes all calls to be redirected to an alternate station when the called station is busy.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.17.1 General (cont'd.)

4. Call Forwarding Distinctive Ringing

Allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the base or forwarding station, but is active (rings) on the forward-to station.

5. Call Forwarding Don't Answer

Allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

6. Call Forwarding Incoming Only

Can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows only incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.

7. Call Forwarding Variable (All Calls)

Enables a station user to divert all incoming calls to another directory number. Activation, deactivation, and the forward-to destination are controlled by the station user.

8. Call Forwarding Within Group Only

Can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts Call Forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

9. Call Hold

Allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.17.1 General (cont'd.)

10. Call Pick-Up

Permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.

11. Call Transfer

Allows a station user to transfer calls to another station by flashing the switchhook and dialing the transfer-to number.

12. Call Waiting

Provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook.

13. Cancel Call Waiting

Allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

14. Circle Hunting

Allows calls directed to busy stations in the middle of the hunt group to search back to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.

15. Code Restriction

Blocks the completion of calls that are directed to customer specified area codes (NPA's) and/or central office codes (NXX's).

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.17.1 General (cont'd.)

16. Customer Access Treatment Code Restrictions (CAT Codes)

Can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities, or dialing specific stations within the Centrex group.

17. Delayed Announcements for Queued Calls

Can optionally be used to inform a caller that his or her call has been placed in a queue. The daily announcement can be repeated at regular intervals until an idle station becomes available.

18. Direct Connect Service

Allows a station to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required by the calling party to reach the specified destination.

19. Direct Inward Dialing

Allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

20. Direct Outward Dialing

Enables Centrex station users to call outside the Centrex group directly, without the assistance of an attendant.

21. Directed Call Pick-Up

Enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.

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BY: S. Michael Jensen, Vice President & General Manager  
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3.17.1 General (cont'd.)

22. Distinctive Alerting/Call Waiting Indication

Allows a Centrex station user to determine the source of the incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal Ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls which originate outside the Centrex group are identified by either two short rings and/or Call Waiting tones.

23. Do Not Disturb

Allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that some callers can dial to override Do Not Disturb.

24. Fully-Restricted Line

Prevents line from making calls to and/or receiving calls from stations outside the Centrex group. It also prevents line from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex group.

25. Group Make Busy

Can be used to temporarily make a group of stations or an entire Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

26. Intercom Dialing

Allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

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3.17.1 General (cont'd.)

27. Make Busy

Can be used to temporarily make a particular station in a Multiline Hunt Group appear busy to incoming caller.

28. Manual Line Service

Places a call to the operator when the station user lifts the receiver off the switchhook.

29. Night Service

Allows calls directed to the attendant to be rerouted to predesignated station lines within the same Centrex group when the attendant position is not staffed (i.e. evening hours, weekends).

30. Off-Premises Stations

Enables a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location.

31. Outgoing Call Screening

Blocks the completion of call to specific directory numbers (3, 6, 7, or 10 digit basis). An Outgoing Call Screening may be assigned to either an individual line or shared by multiple station users.

32. Paging Access

Allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

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3.17.1 General (cont'd.)

33. Preferential Hunting

Allows any station in a Multiline Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed into the entire hunt group.

34. Queuing

May optionally be used when all stations in a hunt group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls may be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt groups or Series Completion groups.

35. Regular Hunting

Performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.

36. Semi-Restricted Line

Prevents line from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-up features.

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BY: S. Michael Jensen, Vice President & General Manager  
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3.17.1 General (cont'd.)

37. Series Completion

Similar to Multiline Hunt Service; however, a significant difference between the two services is that Series Completion stations always have their own directory number and their own classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circular.

38. Single-Digit Dialing

Permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex group and are preprogrammed by the Company.

39. Special Intercept Announcement

May optionally be used to address the following conditions: a) If a Centrex station user dials a code that is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

40. Speed Calling 8-Code

Enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

41. Speed Calling 30-Code

Enables a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

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BY: S. Michael Jensen, Vice President & General Manager  
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3.17.1 General (cont'd.)

42. Stop Hunting

Allows a station user to stop the hunting process at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will cause the search for a idle line to stop there.

43. Three-Way Calling

Allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

44. Toll Restriction

Blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. A Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

45. Uniform Call Distribution

Intended to distribute calls evenly among the stations in a Multiline Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

46. Voice/Data Protection

Allows a station user to inhibit intrusion features such as Call Waiting and other Operator Verification which are directed to that line when it is busy.

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3.17.1 General (cont'd.)

47. Warm Line

Provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
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3.17.2 Regulations and Conditions

- A. A Centrex customer must have a minimum of two Centrex lines.
- B. The minimum charge period for services provided under this catalog shall be for one month.
- C. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
- D. One directory listing is provided without charge for each Centrex customer.
- E. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
- F. The monthly rate for customers choosing the service period plan is guaranteed against Company initiated changes during the selected service contract period.
- G. Subsequent line additions/deletions to the original service contract period are stipulated as follows:
  - 1. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
  - 2. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in Section 3.17.2 H. following.

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997

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3.17.2 Regulations and Conditions (cont'd.)

H. Termination liabilities shall be treated as follows:

1. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
2. A customer who reduces the quantity of Centrex lines under the contract has the following options for the duration of the contract period:
  - a. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
  - b. Pay termination charges as described in (a) above on the number of Centrex station lines disconnected.

I. Reduction/waiver of service establishment charges may be offered. At the Company's discretion, the following nonrecurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

1. Nonrecurring per-line establishment charge.
2. Nonrecurring service establishment charge for creating hunt groups.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

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3.17.2 Regulations and Conditions (cont'd.)

- J. Customers who subscribe to Centrex for more than 100 lines may, at the Company's discretion, be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges, and regulations specified herein shall continue to apply.
- K. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
- L. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same Central Office.
- M. This Centrex service catalog does not include terminal equipment on the customer's premises.
- N. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the company as stated in the general catalog.

3.17.3 Rate Application

- A. Monthly rates are charged according to quantity of lines and term of contract.
- B. A nonrecurring Centrex Service Establishment Charge applies per line.
- C. The FCC Subscriber Line Charge will be assessed based on the total number of Centrex lines to which the customer subscribes.
- D. Certain individual station features are chargeable on a per line basis. Additions and changes to features will be assessed a nonrecurring charge.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
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3.17.4 Feature Availability

A. Standard Features

Monthly rates for Centrex lines specified in Section 4 include the following standard features:

1. DTMF Signaling
2. Direct Inward Dialing
3. Direct Outward Dialing
4. Business Group Automatic Identified Outward Dialing
5. Intercom Dialing
6. Call Hold
7. Three-Way Calling
8. Call Transfer
9. Distinctive Ringing

B. Individual Station Features

1. Monthly rates apply to the following individual station features:

- a. Call Forwarding Variable (All Calls)
- b. Call Forwarding Busy Line
- c. Call Forwarding Don't Answer
- d. Directed Call Pick-up
- e. Call Waiting
- f. Cancel call Waiting
- g. Voice/Data Protection
- h. Do Not Disturb
- i. Speed Calling 8-Code
- j. Direct Connect Service
  - (1) Manual Line Service
  - (2) Warm Line

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
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3.17.4 Feature Availability (cont'd.)

2. The following individual station features are offered at no charge:
  - a. Semi-Restricted Line
  - b. Fully-Restricted Line
  - c. Call Forwarding Incoming Only, when applied to the appropriate base call forwarding feature(s). (Call Forwarding Variable, Call Forwarding Busy Line, Or Call Forwarding Don't Answer)
  - d. Call Forwarding Within Group Only, when applied to the appropriate base call forwarding feature(s). (Call Forwarding Variable, Call Forwarding Busy Line, or Call Forwarding Don't Answer)
  
3. The following features are associated with groups of lines:
  - a. Call Pick-up
  - b. Speed Calling 30-Code
  - c. Toll/Code Restriction:
    - (1) Toll Restriction
    - (2) Code Restriction
    - (3) Outgoing Call Screening
  - d. Business Group Dialing Plan
    - (1) Standard Dialing Plan
    - (2) Customized Dialing
  - e. Special Intercept Announcement
    - (1) Standard Announcement
    - (2) Customer Worded Announcement
    - (3) Announcement Trunk
  - f. Paging Access

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997

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3.17.4 Feature Availability (cont'd.)

4. Multiline hunting arrangements are offered for Centrex lines. Regular hunting, circular hunting, uniform call distribution, preferential hunting and series completion options are available for a monthly charge, in addition to a nonrecurring installation charge. Customers making changes to their arrangements will pay a nonrecurring Centrex Change Charge. Customers have the following hunt group options:
  - a. Queuing for Hunt Group
  - b. Delay Announcements for Queued Calls
    - (1) Standard Announcement
    - (2) Customer Worded Announcement
    - (3) Announcement Trunk
  - c. Stop Hunt/Make Busy

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
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3.18 Emergency Reporting Services

3.18.1 Volunteer Firefighter and Rescue Squad Systems

- A. A 30-Station Emergency Conference System will be provided where available at a monthly rate in exchanges with digital switching capabilities. The monthly rate includes the use of a siren loop and includes local 911 capabilities. (T)  
(T)
- B. Emergency Conference Systems shall be provided upon request under special contract arrangements in all other exchanges.
- C. If the 30-Station Emergency Conference System is used as a back-up to another 911/E911 System, a discounted rate will apply. The discounted rate will apply only to the 30-Station Emergency Conference Systems that are currently in service. (N)  
|  
(N)

3.18.2 911 Service

A. General

911 Emergency Service shall mean a telephone service which provides a subscriber with the ability to reach a central location, for the purpose of reporting emergencies, by dialing the digits "911". The serving arrangement and the type of equipment to be used for the provisioning of 911 Service in a particular 911 area shall be determined by the governing bodies having jurisdiction over such area and by availability of facilities.

ISSUED: July 16, 1998 EFFECTIVE: August 1, 1998

BY: S. Michael Jensen, Vice President & General Manager  
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B. 911 Definitions

1. The term "Governing Body" shall mean the board of county commissioners or supervisors of a county, the city council of a city, the board of trustees of a village or the board of directors of any rural or suburban fire protection district.
2. The term "Public Safety Answering Point" shall mean the terminating end of a "911" call, be that a local fire station, the local police station, the county sheriff's office or some other specified central point as determined by the governing body.
3. The term "Selective Routing" shall mean the ability to route a subscriber's 911 call to the appropriate public safety answering point according to the address of the subscriber as specified by the governing body for this address.
4. The term "Automatic Number Identification (ANI)" shall mean a feature by which the subscriber's telephone number is forwarded to the appropriate public safety answering point.
5. The term "Class Marking" shall mean an identification code used to identify specific subscribers and route all "911" calls to the appropriate public safety answering point as specified by the governing body for the subscriber.

ISSUED: December 6, 1996      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
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C. 911 Options

1. Local 911-- A customer who dials "911" will have the call terminate at a pre-established location within the local exchange serving area.
2. Basic 911-- A "911" call will be translated to a seven-digit number and will be sent to a specific location as requested by the governing body.
3. Basic 911 With Automatic Number Identification (ANI)-- A customer who dials "911" will have the call transferred to a specific location where the subscriber's telephone number will appear at the public safety answering point
4. Enhanced 911 (E911)-- This is a service whereby "911" calls are answered by a centralized public safety answering point. E911 service provides Selective Routing, Automatic Number Identification (ANI) and Automatic Location Identification features.

ISSUED: December 6, 1996      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
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D. 911 Regulations

1. Applications for 911 Service must be executed in writing by each participating governing body.
2. 911 Service will be provided in the exchanges where the facilities are available or can be added to the existing facilities at a reasonable cost to the company.
3. A contract must be signed by the governing body BEFORE the 911 Service will be provided or BEFORE any new equipment will be purchased by the Company to provide the 911 Service.
4. It is the governing body's responsibility to insure that any/all customer-provided equipment selected to provide the 911 Service is compatible with the service and equipment provided by the Company.
5. It is the responsibility of the governing body requesting or implementing the 911 Service to notify all subscribers of any charges associated with the 911 Service, the location of the public safety answering point, and the rule governing a subscriber's "Right to Privacy".
6. All subscribers using a 911 Service will relinquish their "Right to Privacy" upon making "911" calls in exchange for the forwarding of their subscriber information to the public safety answering point.
7. The governing body may choose one of three alternate routes for 911 calls to avoid emergency service disruption in case of a cut toll cable or a busy signal. The three choices for the alternative routing are as follows: 1) A recording will direct customers to dial another number, 2) 911 calls will be routed to the local fire bar, or 3) 911 calls will be routed to a pre-assigned number requested by the governing body. The alternate location will have the responsibility to dispatch the 911 call.

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E. 911 Rate Application

1. Local 911-- There is no additional charge for this service in exchanges with digital switching capabilities.
2. Basic 911-- Either the governing body or the subscriber will assume the charge for the "911" call if routed over a long distance line. In offices with digital switching capabilities, there will be no monthly charge for this service. In offices without digital switching capabilities, there will be a one time charge for the equipment used to provide the Basic 911 Service. If dedicated lines are used to route the call, the monthly charge for the dedicated lines will be the same charge as shown in Great Plains Communications' Tariff No. 2, Section 7.6.1.
3. 911 With Automatic Number Identification (ANI)-- The subscriber or the governing body will assume the charge for the 911 call if the 911 call is routed over the long distance network. If dedicated lines are used to route the call, the monthly charge for the dedicated lines will be the same charge as shown in Great Plains Communications' Tariff No. 2, Section 7.6.1. There will be a monthly flat-rate charge for each exchange served by the dedicated lines.
4. Enhanced 911 (E911)-- The monthly charge for the dedicated lines will be the same charge as shown in Great Plains Communications' Tariff No. 2, Section 7.6.1. There will be a monthly flat-rate charge for each exchange served by the dedicated lines.

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BY: S. Michael Jensen, Vice President & General Manager  
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F. Other 911 Charges

1. A one-time charge may be assessed to the governing body for special equipment needed to provide 911 Service. There will be a one-time charge for the provision of E911 service per digital central office.
2. At any time other than a digital cutover, a one-time charge per line will be assessed to the governing body for "class marking" in exchanges where only part of the lines are designated to a specific location when the subscriber dials "911". If the class marking is completed at the time of a digital cutover, a one-time charge will not apply.
3. A one-time charge per listing may be assessed to establish an E911 data base if the E911 service is requested.
4. A charge per customer record sent to the governing body (either manually or by electronic transmission) will be assessed for the maintenance of the E911 data base and will be assessed to the governing body on a quarterly basis.
5. A one-time charge per listing may be assessed for annual update information upon request for purposes other than to update an E911 data base.

G. Billing Responsibilities of the Company

1. The Company will assess a 911 Service surcharge, upon 90 days' written notice from the governing body, to all subscribers who are within the jurisdiction of a governing body which is making a request to the Company under Nebraska law, LB 240.
2. The Company will change the amount of the 911 Service surcharge when notified by the governing body by certified or registered mail no less than 90 days before the new rate becomes effective.

ISSUED: December 6, 1996      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
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3.19 Voice Mail Service

3.19.1 Announcements XP (T)

A. General

Announcements XP enables customers to create a prerecorded message for callers. (T)

B. Conditions

1. The pre-recorded message can be up to 120 seconds in length.

2. The customer is responsible for recording the desired message.

(D)

C. Availability

Announcements XP is currently available in all exchanges. (T)  
(T)

D. Rate Application

1. Monthly charges apply per port to which the service is assigned. (C)

2. Service Connection Charges apply to the installation of the Announcements XP if a new line is required for the use of the service. (C)  
(C)

ISSUED: November 8, 2002 EFFECTIVE: December 1, 2002

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3.19 Voice Mail Service (cont'd.)

3.19.2 Voice Messaging XP

A. General

Voice Messaging XP provides an audio mailbox to record, store, retrieve, and handle audio messages.

B. Conditions

1. Voice Messaging XP will include the features Call Forward - Don't Answer and Call Forward - Busy Line.
2. In some situations, Voice Messaging XP may not work on lines equipped with Trunk Hunting.
3. The maximum number of messages allowed in a mailbox is 30. Maximum mailbox time in total is 60 minutes. Maximum message length is 120 seconds. Messages will be retained for a maximum of 30 days.

C. Availability

Voice Messaging XP is available in all exchanges.

D. Rate Application

Voice Messaging XP is offered at a monthly rate. Nine submailboxes are allowed per line. Service Connection Charges do not apply at the time of installation. If a customer requests alternate forms of set-up or installation, the Service Connection charges apply. A discounted rate for Voice Messaging XP is available when customers participate in "bundled" offerings. The discount is shown in Section 4.15.

(N)  
|  
(N)

ISSUED: May 20, 2005 EFFECTIVE: June 6, 2005

BY: S. Michael Jensen, Chief Executive Officer  
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3.19.3 Voice Mail Service EXP

A. General

Voice Messaging EXP provides the ability to receive and listen to voicemail messages while on-line.

B. Conditions

1. E-mail must be opened and minimized and speaker volume turned up while the customer is on-line.
2. A media player is required in order to hear the message.
3. Voice Messaging EXP can be directed to more than one e-mail address up to 50 characters total.
4. Voice Messaging EXP may not work with all E-mail systems.

C. Availability

Voice Messaging EXP is available in all exchanges.

D. Rate Application

Voice Messaging EXP is offered at a monthly rate. Service Connection Charges do not apply at the time of installation. If a customer requests alternate forms of set-up or installation, or if changes are made after installation, the Service Order charge will apply. A discounted rate for Voice Messaging EXP is available when customers participate in "bundled" offerings. The discount is shown in Section 4.15.

(N)  
|  
(N)

ISSUED: May 20, 2005 EFFECTIVE: June 6, 2005

BY: S. Michael Jensen, Chief Executive Officer  
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3.20 Direct Inward Dialing

3.20.1 General

- A. Direct Inward Dialing (DID) service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific Private Branch Exchange (PBX) station directly without an attendant's assistance. DID service may be provided where central office facilities are available and where the customer provided switching equipment (PBX) capabilities permit. The PBX must comply with Part 68 of the FCC's Rules and Regulations (47 CFR Part 68).
  
- B. Where available, DID local telephone numbers may be reserved or assigned in groups of 20 numbers. (C)

3.20.2 Rate Application

- A. This service is subject to the rates and charges applicable to other exchange services, and charges for this service are in addition to the basic rates and charges for the service with which it is associated. A monthly DID charge per trunk circuit termination will apply, and a one-time installation charge per trunk will apply. (C)
  
- B. A monthly DID Number Fee will apply for the reservation or assignment of each group of 20 numbers. The monthly DID Number Fee applies in addition to the monthly charges for DID trunks placed into service. Service Connection charges will apply when a new group of numbers is added. (C)

ISSUED: January 15, 2007 EFFECTIVE: February 1, 2007

BY: S. Michael Jensen, Chief Executive Officer  
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3.21 Miscellaneous Services

3.21.1 Private Branch Exchange Service

The monthly rate shall be the business access line rate shown in Section 4.

3.21.2 Additional Billing Number Service

A. Special Bill Number

Special Billing Number Service is the provision of an additional account number to separate billed charges for specific reasons per customer request. A monthly charge per number applies.

(G)  
|  
(G)

B. Separate Bill Service

A monthly charge will be assessed if a customer requests a separate monthly bill be processed for a service or services which would normally appear on one account and will result in additional expense to the Company to set up and process monthly.

(N)  
|  
(N)

3.21.3 Number Change Intercept Service

A. General

Number Change Intercept Service provides a new number or information to callers dialing disconnected or changed numbers. This service is offered if a customer changes a number per their request and asks for the intercept message.

B. Conditions

1. Number Change Intercept Service is subject to the availability of facilities and availability of the disconnected number.
2. Payment for Number Intercept Service may be made in advance or may be applied to the customer's telephone bill.

ISSUED: June 1, 2004      EFFECTIVE: June 15, 2004

BY: S. Michael Jensen, Chief Executive Officer  
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3.21.3 Number Change Intercept Service (cont'd.)

3. The Company reserves the right to establish time constraints upon this service. The Company also reserves the right to revoke this service in the event of nonpayment.
4. The Company will be held harmless from any claims which may arise out of the Company's provision of this service.

C. Rate Application

Number Change Intercept is provided at a one-time charge per number for 12 months.

3.21.4 Call Trapping

A. General

Call Trapping provides the Company the capability of capturing information on incoming calls within the same NXX.

B. Conditions

1. Call Trapping is available upon request of a law enforcement agency.
2. The results of the Call Trapping will be furnished only to the applicable law enforcement agency.
3. The Company is not liable for damages if, for any reason, the Call Trapping is not successful.

C. Rate Application

Call Trapping is provided at a one-time charge. The one-time charge will be the Service Connection Charges.

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BY: S. Michael Jensen, Vice President & General Manager  
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3.21.5 Custom Number Services

A. Description

This service is applicable for telephone number assignment when the customer requests a specific telephone number other than those offered by the Company. If the telephone number requested is available, the Company will assign the number to the customer.

B. Terms and Conditions

1. Custom Number charges are not applicable to 800 Service, 976/960 Service, or DID Number Blocks.
2. The Company will offer up to five numbers from which a customer may choose at no charge. If a customer requests further or more specific number choices, there will be a charge based on the customer's needs as specified hereafter. Custom Number nonrecurring charges will not apply when the customer requests assignment of the same number within one year of termination.
3. The Company reserves and retains the following rights:
  - a. To discontinue a charge or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and regulations of the Company. If this should occur with a one year period following assignment, the Custom Number nonrecurring charges will be refunded to the customer.
  - b. To reject any request for specific numbers for any reason, including, but not limited to, numbers that may, in the Company's opinion, be offensive to good taste, limited by central office capacity, or by relocation of a central office.
  - c. Of ownership of all telephone numbers and prohibits the reassignment or resale of a telephone number by any customer.

ISSUED: December 6, 1996      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008



3.21.5 Custom Number Services (cont'd.)

4. The Company shall in no event be liable to any customer for direct, indirect or consequential damages caused by failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for the Custom Number Services.
5. Requests for a specific telephone number will be granted providing the requested telephone number is available, e.g., not assigned to a current customer, ready to be assigned, and without equipment limitations. Requests for a specific telephone number will be honored on a first-come, first-served basis.
6. In the event that a request for a specific number is granted and that number is inadvertently assigned to some other customer, the liability of the Company is limited to a refund of any nonrecurring charges paid for the number by the customer whose request could not be fulfilled.

C. Rate Application

A nonrecurring Custom Number Service Charge applies per number requested and provided.

3.21.6 Joint User Service

Joint User Service is allowed and permits an individual or concern authorized by the Company and the subscriber to share in the use of a subscriber's business telephone service. A monthly rate applies, as does a Service Order Charge.

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.21.6 Coin Supervision Additive Service

The Company will provide Coin Supervision Additive Service to Payphone Service Providers who order local exchange service lines for the provision of pay telephone service and require central office coin supervision capability. Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones for a local exchange service line to a trunk terminating at the Payphone Service Provider's operator service provider. The service allows the operator service provider to recognize coin deposits, return coins to users, and automatically ring back the originating line upon completion of a call. A monthly Coin Supervision Additive Service charge is assessed on a per line basis.

3.21.7 Presubscription

(N)

A. Presubscription is the process by which end user customers may select and designate to the Company an interexchange carrier to place, without any special codes, their interLATA and intraLATA calls.

B. An end user may select a primary interexchange carrier for all of its lines, or it may indicate a different interexchange carrier for each of its lines. Only one interLATA and intraLATA carrier may be selected for each line terminating in the same hunt group.

C. After the end user's initial selection of an interLATA and intraLATA carrier or the designation that they do not want to presubscribe to any interexchange carrier, the end user will be charged for any change in selection after conversion to Equal Access. This nonrecurring charge will be billed to the end user who is the subscriber to the Local Exchange Access Service. It is in addition to the interstate presubscription charge.

D. In the event the customer is incorrectly presubscribed, due to misassignment on the part of the Company, no charge shall apply.

E. In the event a customer is incorrectly presubscribed due to misassignment on the part of the interexchange carrier, and the interexchange carrier is unable to document such an assignment, the Company will apply the charge to the responsible interexchange carrier and assign the customer to an interexchange carrier of the customer's choice.

(N)

ISSUED: October 1, 1998      Effective: April 1, 1999

By: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

3.22 Local Channelized T-1 Service

- A. Local Channelized T-1 Service provides a 1.544 mbps dedicated facility from the customer's premise to the Company's service wire center. The service includes a DS1 facility, common equipment, local exchange switching and up to 24 channels for access to the local exchange and toll networks. Each Local Channelized T-1 facility utilizes up to 24 two-way channels with Direct Inward Dialing (DID) and answer supervision features.
- B. This service is subject to the availability of Company facilities.
- C. A one-time installation fee as noted in Section 4.18 will apply.

D. Term Discounts

1. The current monthly rates for such services are reduced by a fixed percentage. The amount of the discount percentage differs based on the length of the service commitment period selected by the customer. The Term Discount percentages for High Capacity Service are as set forth in Section 4.18.

2. Local Channelized T-1 Service may be ordered at the customer's option on a monthly rate basis or for Term Discount periods of 36 months (3 years) or 60 months (5 years).

3. At the end of the Term Discount period, the customer may convert to month-to-month service or subscribe to a new Term Discount plan. If the customer does not make a choice by the end of the discount period, the rates will automatically convert to month-to-month service rates.

(N)

(N)

3.22 Local Channelized T-1 Service (con't)

4. If the customer chooses to disconnect all or a portion of the service prior to the expiration of the Term Discount period, discontinuance charges will apply to the portion of the service being discontinued. Discontinuance charges of fifteen percent of the total undiscounted monthly charges will apply to the remaining portion of the discount period. For example, a customer has a Local Channelized T-1 Circuit which it chooses to discontinue after 33 months into a 60-month service term. The discontinuance charge would be 0.15 times 27 months times the undiscounted monthly rates for the service.

3.23 Special Fees and Charges

3.23.1 Telecomm Relay Surcharge

(T)

- A. Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or a similar device to communicate with the hearing population or visa versa. A customer will be able to access the state provider to complete the calls.
- B. Nebraska State law requires that a surcharge be collected on each telephone access line in Nebraska. The Company will remit the surcharge to the Nebraska Public Service Commission for the administration of the statewide dual party relay system.
- C. The assessment of this surcharge will be collected on the first one-hundred telephone access lines per customer.

ISSUED: April 16, 2012 EFFECTIVE: July 1, 2012

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

3.24 Local Channelized T-1 PRI Service

- A. T-1 PRI (Primary Rate Interface) is similar to the T-1 "regular" service except only 23 channels are dedicated to voice or data. The last DS-0 channel is taken off to handle other applications, such as Caller ID.

PRI Service provides an ISDN-based, DSI access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service provides connectivity between ISDN compatible Customer Provided Equipment (CPE) and a Serving Central Office.

- B. This service is subject to the availability of Company facilities.
- C. A one-time installation fee as noted in Section 4.18 will apply.
- D. Term Discounts
1. The current monthly rates for such services are reduced by a fixed percentage. The amount of the discount percentage differs based on the length of the service commitment period selected by the customer. The Term Discount percentages for High Capacity Service are as set forth in Section 4.20.
  2. PRI Service may be ordered at the customer's option on a monthly rate basis or for Term Discount periods of 36 months (3 years) or 60 months (5 years).
  3. At the end of the Term Discount period, the customer may convert to month-to-month service or subscribe to a new Term Discount plan. If the customer does not make a choice by the end of the discount period, the rates will automatically convert to month-to-month service rates.

ISSUED: September 5, 2007 EFFECTIVE: October 1, 2007  
BY: S. Michael Jensen, Chief Executive Officer  
Box 500, Blair Nebraska 68008

3.24 Local Channelized T-1 PRI Service (Con't)

- 4. If the customer chooses to disconnect all or a portion of the service prior to the expiration of the Term Discount period, discontinuance charges will apply to the portion of the service being discontinued. Discontinuance charges of fifteen percent of the total undiscounted monthly charges will apply to the remaining portion of the discount period. For example, a customer has a PRI Circuit which it chooses to discontinue after 33 months into a 60-month service term. The discontinuance charge would be 0.15 times 27 months times the undiscounted monthly rates for the service.

3.25 Advance Call-Caller ID PRI Bulk

- A. Call-Caller ID PRI Bulk allows a customer to receive call related information on calls that are received from outside the PBX. The call data input/output central office facility provides the central office facilities necessary to transmit call data information over the Private Line Channel.
- B. This service is subject to the availability of Company facilities.
- C. A one-time service connection charge as noted in section 4.10 may apply.

(N)

(N)

ISSUED: June 9, 2008    EFFECTIVE: July 1, 2008  
BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 4  
NINTH REVISED SHEET NO. 1

SECTION NO. 4 RATE LIST

		<u>Reference</u>			
				3.1.1	
				3.4.2	
				Semi-Public	
		<u>Residence</u>	<u>Business</u>	<u>Telephone Service</u>	
Schedule A Exchanges	\$19.20 (I)	\$29.95 (I)	\$29.95 (I)	\$29.95	(I)
Schedule B Exchanges	\$19.20 (I)	\$29.95 (I)	\$29.95 (I)	\$29.95	(I)

ISSUED: September 8, 2008 EFFECTIVE: November 1, 2008

BY: Todd A. Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 4  
SIXTH REVISED SHEET NO. 2

	<u>Reference</u>
4.1.2 <u>Measured Service</u> (cont'd.)	3.1.3

(D)

(D)

4.1.3 <u>Additional Business Line Credit</u>	3.1.4
Credit per each additional line	\$3.00

ISSUED: August 15, 2001 EFFECTIVE: September 16, 2001

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008



Reference

4.1.4 Extended Area Service Rate

3.1.5

<u>Schedule A Exchanges</u>	<u>Residential Rate</u>	<u>Business Rate</u>
Archer	\$1.00	\$2.00
Arnold	--	--
Bancroft	--	--
Beemer	1.00	2.00
Bloomfield	--	--
Byron	1.00	2.00
Callaway	--	--
Center	--	--
Chapman	1.90	3.80
Chester	--	--
Cotesfield	1.00	2.00
Creighton	--	--
Crofton	--	--
Deshler	1.00	2.00
Dodge	1.00	2.00
Elgin	1.00	2.00
Ewing	1.00	2.00
Grant	3.00	6.00
Hay Springs	-- (C)	-- (C)
Hayes Center	1.00	2.00
Herman	1.90	3.80
Imperial	--	--
Indianola	--	--
Kilgore	5.00	5.00
Merriman	--	--
Mirage Flats	-- (C)	-- (C)
Niobrara	--	--
North Bend	1.00	2.00
Oakdale	1.00	2.00
Oconto	--	--
Page	1.00	2.00
Palisade	1.00	2.00
Petersburg	3.75	4.75
Ponca	--	--
Ragan	--	--

ISSUED: August 30, 2004 EFFECTIVE: October 9, 2004

BY: S. Michael Jensen, Chief Executive Officer  
 Box 500, Blair, Nebraska 68008

Reference

4.1.4 Extended Area Service Rate (cont'd.)

3.1.5

<u>Schedule A Exchanges</u>	<u>Residential Rate</u>	<u>Business Rate</u>	
Red Cloud	--	--	
St. Edward	--	--	
Scribner	1.00	2.00	
Snyder	1.00	2.00	
Stapleton	--	--	
Sutherland	--	--	
Tryon	--	--	
Venango	3.00 (1)	6.00 (1)	
Verdigre	--	--	(C)
Walnut	.50	1.00	(C)
Wausa	--	--	
Wilcox	--	--	
Winnetoon	--	--	(C)
Wisner	1.00	2.00	
Wolbach	1.00	2.00	
Wood Lake	5.00	5.00	
Wynot	--	--	

(1) These rates are optional. Subscribers may choose to pay the EAS flat rate or they will be charged the message rate as explained in Section 3.1.5.B.

ISSUED: October 1, 2000 EFFECTIVE: October 16, 2000

BY: S. Michael Jensen, Vice President & General Manager  
 Box 500, Blair, Nebraska 68008

Reference

4.1.4 Extended Area Service Rate (cont'd.) 3.1.5

Schedule B Exchanges	Residential Rate	Business Rate		
Belgrade	\$0.75	\$1.50		
Cedar Rapids	0.75	1.50		
Cody	5.00	5.00		
Crookston	0.50	1.00		
Culbertson	0.50	1.00		
Gordon	--	--	(C)	(C)
Primrose	0.75	1.50		
Rushville	--	--	(C)	(C)
Spalding	0.75	1.50		
Stratton	0.50	1.00		
Trenton	0.50	1.00		

4.1.5 Extended Area Service Message Rate

Direct Dialed Calls between Grant and Venango\* \$0.60/message

\* except for subscribers who choose to pay the extended area service rate

4.1.6 Knox County Calling Plan 3.1.6

- A. Option 1 - \$3.95 for unlimited calling
- B. Option 2 - \$.10/minute

4.1.7 Greater Sheridan County Calling Plan 3.1.7

- A. Option 1 - \$2.95 for unlimited calling
- B. Option 2 - \$.10/minute

(N)  
|  
(N)

4.2 Public Pay Telephone Service 3.3

All exchanges \$0.35/local call

4.3 Semi-Public Telephone Service 3.4

Monthly rate per line Business Access Line Rate  
 All exchanges \$0.35/local call

ISSUED: August 30, 2004 EFFECTIVE: October 9, 2004

BY: S. Michael Jensen, Chief Executive Officer  
 Box 500, Blair, Nebraska 68008

	<u>Reference</u>
4.4 <u>Trunk Hunting</u>	3.5

	Monthly Rate	
All exchanges	\$4.99/line	(I)

Petersburg customers who subscribed to trunk hunting prior to January 1, 1997, will not be charged for this feature until January 16, 1998.

4.5 <u>Circuit Mileage Charges</u>	3.6
------------------------------------	-----

A. Schedule A Exchanges Charges

1. Off-Premises Stations -  
Contiguous Property

- |  |        |
|--|--------|
| a. First 1,200 feet<br>or les          | \$3.99 |
| b. Per 100 feet or<br>fraction thereof | \$0.25 |

Petersburg customers who subscribed to off-premises stations service prior to January 1, 1997, will be grandfathered at the monthly rate of \$1.50 per off-premises station until January 16, 1998. At that time the appropriate off-premises charges for contiguous and non-contiguous property will apply.

2. Off-Premises Stations -  
Non-Contiguous Property

- |                        |                       |
|------------------------|-----------------------|
| a. Residence           | Residence Access Rate |
| b. Business            | Business Access Rate  |
| Mileage up to 2 miles  | No Additional Charge  |
| Mileage beyond 2 miles | \$1.25/qtr. mile      |

ISSUED: March 1, 2015

EFFECTIVE: April 1, 2015

BY: Todd A. Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500

4.5 <u>Circuit Mileage Charges (Cont'd.)</u>	<u>Reference</u>
A. <u>Schedule A Exchanges</u>	<u>3.6</u>
3. Non-switched dedicated pairs	
a. Non Tax-exempt customers	
First Mile, per termination	\$10.99 (I)
Each additional one-quarter (1/4) mile or fraction thereof	\$1.25
b. Tax-exempt customers	
First Mile, per termination	\$7.99 (I)
Each additional one-quarter (1/4) mile or fraction thereof	\$1.25

For each non-switched dedicated pair which will be used to connect computer terminals to a local area network, the appropriate business access rate will apply with no mileage charges up to two miles. Beyond two miles, the mileage charge applies as stated in 3.a. and 3.b. above.

B. <u>Schedule B Exchanges</u>	
1. Off-Premises Stations- Contiguous Property	
a. (Customers Previous to 1-1-97)	\$1.60 (G)
b. First 1,200 feet or less	\$3.00
c. Per 100 feet or fraction thereof	\$0.25
2. Off-Premises stations - Non-Contiguous Property	
a. Residence	Residence Access Rate
b. Business	Business Access Rate
Mileage up to 2 miles	No Additional Charge
Mileage beyond 2 miles	\$1.25/qtr. mile

ISSUED: March 1, 2015

EFFECTIVE: April 1, 2015

BY: Todd A. Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500

- 3. Non-switched dedicated pairs
  - a. Per termination (2-Wire) \$10.99 (I)
  - b. Per termination (4-Wire) \$20.00 (I)
  - c. Bridging (per port) \$6.50

	<u>Reference</u>
4.6 <u>Directory Assistance Service</u>	3.7
All exchanges	\$1.99/call
4.7 <u>Operator Service</u>	3.8
All exchanges	
Credit Card Charge	\$0.50/call
Station-to-Station Charge	\$1.25/call
Person-to-Person Charge	\$2.75/call
4.8 <u>Busy Verification Service</u>	3.9
All exchanges	
Line Status Charge per request	\$1.50
Busy Interrupt Charge per request	\$2.10

ISSUED: March 1, 2015

EFFECTIVE: April 1, 2015

BY: Todd A. Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500

Reference

4.9 Directory Listing Charges

3.10

	<u>Residence</u>		<u>Business</u>
Extra listings	\$2.99/mo.	(I)	\$ 2.99/mo. (I)
Unlisted number	2.99/mo.	(I)	2.99/mo. (I)
Unpublished number	2.99/mo.	(I)	2.99/mo. (I)
Additional lines in directory	2.99/mo.	(I)	2.99/mo. (I)
Foreign listing	1.50/mo.		4.99/mo. (I)

NOTE: See Section 3.15, Custom Solutions Service, for details on discounts in Schedule B exchanges.

A non-recurring charge of \$5.00 will apply for a change in a directory listing or an addition of a listing where no central office switch work is required.

ISSUED: March 1, 2015

EFFECTIVE: April 1, 2015

BY: Todd A. Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500

	<u>Non-Recurring Charges</u>	<u>Reference</u>	
4.10 <u>Service Charges</u>			
Service Connection Charges		3.11	
New Installation Telephone Charge	\$34.00/line		
Outside Move Charge	\$34.00/line		(D)
			(D)
Trouble Location Charge		3.11	
Per each trip to customer premises	\$50.00		(I)
For premise visits for problems with private line circuits where the problem is found to be in CPE equipment.	\$35.00-per 1/2 hour		
Nonpayment Reconnection Charge	\$30.00	3.11	
Returned Check Charge	\$30.00	2.4.3	
			(D)
Late Payment Fee	The higher amount of 1.5 percent of the unpaid balance or \$10.00. The late payment fee will apply to unpaid balances of \$5.01 or greater.		(I)

ISSUED: April 16, 2012 EFFECTIVE: June 1, 2012

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008



Reference

4.11 Custom Calling Feature Availability 3.13

Custom Calling Features purchased individually are rated as follows: (N)

	Schedule A		Schedule B	
	Monthly Rate		Monthly Rate	
	Bus.	Res.	Bus.	Res.
@ Call Forwarding	\$3.99 (I)	\$2.99 (I)	\$3.99 (I)	\$2.99 (I)
@ Call Forwarding-Busy Line	3.99 (I)	2.99 (I)	3.99 (I)	2.99 (I)
@ Call Forwarding-Don't Answer	3.99 (I)	2.99 (I)	3.99 (I)	2.99 (I)
@ Call Forwarding-Variable	3.99 (I)	2.99 (I)	3.99 (I)	2.99 (I)
@ Three-Way Calling	3.99 (I)	2.99 (I)	3.99 (I)	2.99 (I)
@ Speed Calling				
(8 Preselected Numbers)	2.00	1.00	2.00	1.00
(30 Preselected Numbers)	3.50	2.00	3.50	2.00
@ Call Waiting	3.99 (I)	2.99 (I)	3.99 (I)	2.99 (I)
Toll Restriction	5.99 (I)	4.99 (I)	5.99 (I)	4.99 (I)
Toll Restriction with PIN	5.99 (I)	4.99 (I)	5.99 (I)	4.99 (I)
Call Transfer	2.00	1.00	2.00	1.00

Value Pak Calling Features (Any 3 Features designated by @ in Sections 4.11 and 4.12) (G)

Convenience Bundle (Any 3 Features designated by @ in Sections 4.11 and 4.12 when they are part of a "bundled" service.) (G)

NOTE: A Service Order Charge will apply only to the Toll Restriction feature.

<u>Schedule A and B Packaging Discount</u>		(G)
-Two Features	\$ 3.75    \$1.75	
-Three Features	5.50    2.50	
-Four Features	7.25    3.25	
-Five Features	9.00    4.00	
-Six Features	10.75   4.75	

ISSUED: March 1, 2015

EFFECTIVE: April 1, 2015

BY: Todd A. Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500

		<u>Reference</u>
4.12 <u>Advanced Custom Calling Services*</u>		3.14
	<u>Monthly</u> <u>Bus.</u>	<u>Rate</u> <u>Res.</u>
@ Caller Identification Number	\$5.99 (I)	\$5.99 (I)
Caller Identification Blocking	----	----
@ Personal Ringing** (Available to Residential customers only)	----	2.99
Warm Line***	2.00	1.00
Repeat Dialing #	3.00	3.00
Call Return #	3.00	3.00
@ Caller Identification with Call Waiting	6.99 (I)	6.99 (I)
@ Telephone Pest Control	3.99 (I)	3.99 (I)
Selective Call Acceptance	----	1.95
Selective Inbound Call Rejection ##	3.00	3.00
Anonymous Call Rejection	3.00	3.00
Selective Outbound Call Blocking	3.00	3.00
Community Alert 0-250	9.95 (N)	9.95 (N)
Community Alert 250-500	14.95 (N)	14.95 (N)
Community Alert 500 and above	TBD (N)	TBD (N)
Community Alert Admin Fee	25.00 (N)	25.00 (N)

- \* Service Connection Charges do not apply to the Advanced Custom Calling Features, except Personal Ringing. A service order charge applies when Personal Ringing is installed.
- \*\* If a customer requests a change in a Personal Ring listing after the initial setup, a one-time charge for a change in the directory listing as explained in Section 4.9 will apply.
- \*\*\* A request to change the predetermined number for the Warm Line feature after four times during a calendar year will be charged a \$5.00 fee for each additional change.
- # If a customer subscribes to Caller ID, the business rate for Repeat Dialing or Call Return will become \$2.00 per month. The residential rate for Repeat Dialing or Call Return will become \$1.00 per month.
- ## A Service Order charge will apply when numbers for Selective Call Rejection are changed.

(G)  
 |  
 (G)

ISSUED: March 1, 2015 EFFECTIVE: April 1, 2015

BY: Todd A. Foje, Chief Executive Officer

Box 500, Blair, Nebraska 68008-0500

Reference

4.13 Centrex

3.17

A. The following per-line rates and charges apply in Schedule A exchanges. The customer is required to pay for the number of months in the service period selected.

No. of Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2-6	\$15.00	\$14.00	\$13.50	\$13.00	\$12.50	\$12.00
7-15	14.50	13.50	13.00	12.50	12.00	11.50
16-30	14.00	13.00	12.50	12.00	11.50	11.00
31-50	13.50	12.50	12.00	11.50	11.00	10.50
51-100	13.00	12.00	11.50	11.00	10.50	10.00
100+	12.00	11.00	10.50	10.00	9.50	9.00

Nonrecurring Service Establishment Charge \$12.00/line

B. Individual Station Features Charges

3.17.4.B

Individual features per line \$.80 per feature  
3-4 features per line \$.70 per feature  
5 or more features per line \$.60 per feature

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008-0500

	<u>Reference</u>
4.13 <u>Centrex</u> (cont'd.)	3.17
C. <u>Additions and Changes to Individual Station Features</u>	
Feature Additions or Changes	\$ 8.00/line
D. <u>Features Associated with Groups of Lines</u>	
1. <u>Call Pick-up</u>	
Per Group	\$ 2.00 per month
Per Line in Pickup Group	\$ 0.50 per month
2. <u>Speed Calling 30-Code</u>	
Per List	\$ 4.50 per month
Per Line Using List	\$ 0.50 per month
3. <u>Toll/Code Restriction Features</u>	
-Per List	\$ 4.50 per month
-Per Line Using List	\$ 0.50 per month
-Changes to Toll, Code, and/or Outgoing Call Screening Lists	\$12.00 per month
4. <u>Business Group Dialing Plan</u>	
a. Standard Dialing Plan	No Charge
b. Customized Dialing Plan	\$80.00 Nonrecurring

ISSUED: December 6, 1996                      EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
    Box 500, Blair, Nebraska 68008

Reference

D. Features Associated with Groups of Lines (cont'd.) 3.17.4.B

5. Special Intercept Announcement

a. Standard Announcement	\$24.00 per month
b. Customer Worded Announcement	96.00 per month
c. Announcement Trunk	24.00 per month
d. Changes to Customer Worded Announcement	60.00 nonrecurring

6. Paging Access

Per Paging Circuit	20.00 per month
--------------------	-----------------

E. Multiline Hunt Service

1. Hunting Arrangements

The following monthly rates for hunting arrangements are applied in addition to the per-line rates for Centrex lines. The nonrecurring service establishment charges are per-hunt group.

	<u>Per Hunt Group</u>	<u>Per Line in Hunt Group</u>	<u>Non- Recurring Charge</u>
Regular Hunting	\$3.50	\$0.50	\$24.00
Circle Hunting	4.50	0.50	32.00
Uniform Call Distribution	6.50	0.50	40.00
Preferential Hunting	4.50	0.50	32.00
Series Completion	4.50	0.50	32.00

2. Changes to Hunting Group Arrangements/Patterns

Additional Lines/ Change Hunting Order	\$12.00
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ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

		<u>Reference</u>
E.	<u>Multiline Hunt Service (cont'd.)</u>	3.17.4.B
3.	<u>Hunt Group Options</u>	
a.	Queuing for Hunt Group	\$20.00 per month
b.	Delay Announcements for Queued Calls	
	Standard Announcement	\$24.00 per month
	Customer Worded Announcement	\$96.00 per month
	Announcement Trunk	\$24.00 per month
	Changes to Customer Worded Announcement	\$60.00 non-recurring
c.	Stop Hunt/Make Busy	
	Access Code Activation	\$ .70 per month
	Key/Switch Activation	\$ 6.50 per month

ISSUED: December 6, 1996 EFFECTIVE: January 1, 1997

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008

Reference

4.14 Emergency Reporting Services

4.14.1	<u>30-Station Emergency Conference System</u> Per system, where available	\$ 50.00/month	3.18.1	
	<u>30-Station Emergency Conference System</u> Per system, where the system is used as a back-up to another 911/E911 system	\$ 10.00/month	3.18.1	(N) (N)
4.14.2	<u>911 Services</u> (Schedule A exchanges) Per dedicated line for 911 with ANI	\$ 5.00/month	3.18.2	
	Per dedicated line for E911	\$ 5.00/month		
	One time charge for E911	\$500.00/dig. office		
	Establishment of E911 database	\$ 0.65/listing		
	E911 database maintenance (assessed quarterly)	\$ 2.00/record		
	E911 annual update	\$ 0.25/listing		

ISSUED: July 16, 1998      EFFECTIVE: August 1, 1998

BY: S. Michael Jensen, Vice President & General Manager  
Box 500, Blair, Nebraska 68008-0500

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 4  
NINTH REVISED SHEET NO. 18

		<u>Reference</u>
4.15 <u>Voice Mail Service</u>	<u>Monthly</u> <u>Rate</u>	
4.15.1 <u>Announcements XP</u>		3.19.1
per port	\$ 7.95/month	
per additional port (up to 15)	\$ 1.95/month	
4.15.2 <u>Voice Messaging XP</u>		3.19.2
Voice Messaging XP	\$ 5.99/month	(I)
		(D)
4.15.3 <u>Voice Messaging EXP</u>		3.19.3
Voice Messaging EXP	\$ 6.99/month	(I)
		(D)
4.16 <u>DID Service</u>		3.20
per DID trunk	\$23.99	(I)
per block of 20 numbers	\$ 4.99	(I)
	<u>One-Time</u> <u>Charge</u>	
DID Installation Charge	\$50.00/trunk	

ISSUED: March 1, 2015

EFFECTIVE: April 1, 2015

BY: Todd A. Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500



	<u>Rate</u>	<u>Reference</u>
4.17 <u>Miscellaneous Services</u>		
4.17.1 <u>Additional Billing Number Service</u>		3.21.2
Special Bill Number	\$ 1.00/month	
Separate Bill Service	\$ 2.00/month	
4.17.2 <u>Number Change Intercept</u>		3.21.3
Residence	\$ 20.00/year	
Business	\$ 20.00/year	
4.17.3 <u>Custom Number Service</u>		3.21.5
per number requested and provided	\$ 75.00	
4.17.4 <u>Joint User Service</u>		3.21.6
Schedule A Exchanges	1/2 the Business Rate	
Schedule B Exchanges	\$ 6.00/line	
4.17.5 <u>Construction and Line Extensions</u>		2.9
Mileage charges, per 1/10 mile or fraction thereof from the nearest existing cable facility (billed in even multiples of \$1.00)	\$250.00	
4.17.6 <u>Presubscribed Interexchange      Carrier (Pic) Change Charge--      IntraLATA</u>	\$ 5.00/line	3.21.7
4.18 <u>Local Channelized T-1 Service</u>		3.22
*Full Local Channelized T-1	\$250.00/month	
*Half Local Channelized T-1	\$187.50/month	
* A one-time installation charge and move charge of \$360.00 applies		
<u>Term Discounts</u>	<u>Percentage</u>	3.22
36 months	10%	
60 months	20%	
4.19 <u>Special Fees and Charges</u>		3.23
4.19.1 <u>Telecomm Relay Surcharge</u>		3.23.1
Per telephone number (up to 100 numbers) \$ .02/month		(R)

ISSUED: June 2, 2014 EFFECTIVE: July 1, 2014

BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008

GREAT PLAINS COMMUNICATIONS, INC.  
BLAIR, NEBRASKA

SERVICE CATALOG NO. 1  
SECTION NO. 4  
FIRST REVISED SHEET NO. 20

4.20 Local Channelized T-1 PRI Service

	<u>Rate</u>	<u>Reference</u>
Full Local Channelized T-1 PRI	\$275/month	3.24
Half Local Channelized T-1 PRI	\$207/month	

A one-time installation charge and/or move charge of \$360 applies.

<u>Term Discounts</u>	<u>Percentage</u>	3.24
36 months	10%	
60 months	20%	

4.21 Advance Call-Caller ID PRI Bulk

Per PRI Circuit \$350.00/month

(N)  
|  
(N)

ISSUED: June 9, 2008 EFFECTIVE: July 1, 2008  
BY: Todd A Foje, Chief Executive Officer  
Box 500, Blair, Nebraska 68008-0500