



GREAT PLAINS  
COMMUNICATIONS  
CASE STUDY

***“Great Plains Communications clearly did their research to determine our needs. I liked their approach and their willingness to make sure our needs would be met.”***

EARL MCNUTT  
COUNTY COMMISSIONER  
RED WILLOW COUNTY

## COMPANY

Red Willow County Courthouse

## LOCATION

McCook, NE

## INDUSTRY

Government

## SERVICES

The Red Willow County Courthouse handles a range of court cases from misdemeanor and preliminary felony cases to small claims, among others. The courthouse is also home to the Law Enforcement Center and jail.

888-343-8014

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In 2014, Red Willow County Courthouse completed the construction of its new Law Enforcement Center and jail in McCook, Nebraska and was looking for an updated phone system. The initial phone system installed worked poorly and caused a lot of frustration. At that point, the courthouse put the project out for bids not only for the new phone system, but for all communications services.

***“The first thing we needed to do was install fiber optic cable to the Red Willow County Courthouse. We also utilized as much existing cable and wiring in the Courthouse and Sheriff’s department as we could, combining it with the new fiber optic cable. This allowed greater flexibility for their communications services and helped prepare Red Willow County Courthouse and other county buildings for many years to come.”***

PHILIP JENSEN, ACCOUNT EXECUTIVE  
GREAT PLAINS COMMUNICATIONS

The Great Plains Communications Business Systems group installed a Panasonic NS700 Hybrid analog and digital IP PBX. All phone lines at the Red Willow County Courthouse were then combined into one PRI (Primary Rate Interface) connection, which helped save the county money. This also added Caller ID service to every phone in the Courthouse and Sheriff’s department, which they previously did not have on all phones.

Two different Internet connections were set up - one for the courthouse and one for the Sheriff’s department. This allowed for the Sheriff’s department to have more bandwidth to efficiently upload and download footage from cameras and conduct training. Inside the courthouse, all connections were combined into one, providing more bandwidth with only one connection to maintain.

***“Great Plains Communications connected our Law Enforcement Center and Jail to the Red Willow County Courthouse. For the sake of efficiency, we really wanted those two facilities tied together in our communications stream. We’re also benefitting from much faster Internet speeds and clearer sound quality with our phone calls.”***

EARL MCNUTT, COUNTY COMMISSIONER  
RED WILLOW COUNTY