



GREAT PLAINS
COMMUNICATIONS
CASE STUDY

“The thing I love most about working with Great Plains Communications is the timeliness of response. You can call somebody and get a quick answer.”

CURTIS WARD
TOWN COUNCIL PRESIDENT
TOWN OF BROOKVILLE

COMPANY

Town of Brookville

LOCATION


Franklin County, IN

INDUSTRY

Municipality

SERVICES

Brookville is the County Seat of Franklin County, with a population just over 2,500. It offers a variety of community resources from its location in the rolling hills of the Whitewater Valley.



The Town of Brookville promotes its ability to offer “The Rush of Relaxation,” given its stunning location with many recreational opportunities. It encompasses both high ground at the juncture of the east and west forks of the Whitewater River and lower ground on the river plain along the east fork.

Although small, the Town of Brookville is the largest community entirely within Franklin County, Indiana. It has big dreams for its residents and visitors, which are being supported by upgrades to its communications technology.

Great Plains Communications has provided services to the Town of Brookville since 2006, and these services are now via a high-speed fiber network. They currently include:

- » Internet and hosted voice services at the Brookville Municipal Building
- » Internet, standard phone, and security/surveillance services to the Heap/Hofer Town Aquatic Center
- » Internet service to the Brookville Town Park and to parking lots at 634 Main Street and 800 Main Street as part of a public Wi-Fi project

Curtis Ward, Town Council President, said, “Great Plains Communications also provides fiber services to residential and business customers throughout the town, which rival what big cities can get.”

“Brookville’s new pool facility, the Heap/Hofer Town Aquatic Center, opened in summer 2021. Great Plains Communications is providing phone and internet service in addition to a security system with surveillance cameras.”

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CURTIS WARD, TOWN COUNCIL PRESIDENT
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Ward cited several recent projects that are contributing to Brookville's momentum. One is the new Heap/Hofer Town Aquatic Center. The town had been without a public pool since a leak was found at the former Heap Memorial Pool in 2015.

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Another upgrade for the Town of Brookville is the expansion of Wi-Fi access. "This is one of the biggest projects we're working on now. The goal is to provide Wi-Fi access in our parks district, so it's available to all Brookville residents as well as visitors to the town. This is part of our new initiative through the OCRA (Office of Community and Rural Affairs) Grant to provide Wi-Fi in our parks and in selected parking lots," Ward said.

In addition, Ward is excited about housing upstarts such as the Valley House Flats apartment community designed for older, active adults. He said, "By making fiber services available, Great Plains Communications is helping to enhance Brookville's appeal to housing and lodging developers."

"The Wi-Fi expansion that we did throughout the park was a quick initiative. We were on a strict deadline with the grant requirements, and Great Plains Communications was responsive to our needs and provided the budget promptly. We're now in the installation process and really looking forward to having this Wi-Fi service as an improvement for our town."

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