



GREAT PLAINS
COMMUNICATIONS
CASE STUDY

"The Durham Museum was looking to expand our internet bandwidth and put in a new phone system, and we identified Great Plains Communications (GPC) as a potential partner. We decided they'd be a great fit in helping us enhance our current infrastructure."

SUSAN SHEEHY

Director of Finance & Business Operations
The Durham Museum

COMPANY

The Durham Museum

LOCATION

Omaha, NE

INDUSTRY

Education

COMPANY OVERVIEW

The Durham Museum, located in the historic Union Station, is home to permanent exhibits preserving Omaha's history, educational traveling exhibits and year-round, family-oriented activities.



Making its home in one of Omaha's most unique and beautiful treasures, Union Station, The Durham Museum offers a fascinating look at the history of the region and offers a broad range of traveling exhibits. It's a Smithsonian Affiliate and maintains strong ties with the Library of Congress, National Archives and the Field Museum.

Susan Sheehy, Director of Finance and Business Operations, said, "The Durham Museum is a place to connect, learn and experience history. Education is very important to us. We provide educational opportunities through programs including lectures, digital learning, field trips and our exhibits. Another key part of The Durham Museum is the preservation of history. Our largest artifact is our Art Deco building, which opened in 1931 as a bustling train station and is now a National Historic Landmark."



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“Great Plains Communications helped us overcome a latency issue; we couldn’t access data files at our remote server site. They came in and gave us a dedicated line that not only increased speed but allowed us room for growth in the future,” Sheehy said.

She added, “With the new fiber-optic connection, The Durham Museum was able to put in a voice over IP phone system, which enhanced our communication with customers. Great Plains Communications took the time to review our current systems, provide us with options and then meet our needs as well as our budget. Their installations team was seamless and provided a transition with no interruptions and zero downtime. Our experience working with Great Plains has been wonderful.”

In 2024, The Durham Museum served over 10,000 students in 14 states as well as classrooms in Canada and England — all made possible through its internet connection.

Sheehy noted, “As we continue to grow our programs, we’ll look for Great Plains Communications to provide new and emerging technologies as well as increase our bandwidth as our needs demand.”

“Great Plains Communications helps support our education services team. Our award-winning e-learning programs require a reliable, strong connection with no interruptions to keep the students engaged.”

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