



G R E A T P L A I N S
C O M M U N I C A T I O N S

CASE STUDY

"Great Plains Communications is great for us. We've added a lot of new TVs, and expanded our internet and phone services. Day to day, they make things better for the membership, our POS, our tournament software and just daily communication through email and social media."

ALEX HUNT

PGA Director of Golf
Hillcrest Golf & Country Club

COMPANY

Hillcrest Golf & Country Club

LOCATION

Batesville, IN

INDUSTRY

Retail/Specialty

COMPANY OVERVIEW

Hillcrest Golf & Country Club is known as the best-kept secret in southeastern Indiana.

This private, member-owned club provides exceptional family-oriented recreational and social facilities, services and activities.

888-343-8014

gpcom.com/business

Hillcrest
Golf and Country Club
private

Hillcrest Golf & Country Club began in 1914 with 30 charter members and a six-hole course. It grew into an exquisitely landscaped nine-hole course, correctly named "the best nine-hole in the Midwest" by GOLF magazine in 1984. Construction of a nine-hole addition began in 1987, and the course was completely redesigned by Dr. Michael Hurdzan of Columbus, Ohio, named Golf World Magazine's 1997 "Architect of the Year."

Today, Hillcrest Golf & Country Club provides its members and guests with one of the finest and most challenging 18-hole golf courses in the Midwest, kept pristine by the dedicated grounds staff. It features conventional and British "pot" style white sand bunkers, doglegs, rolling hills and tree-lined fairways with ornamental grass. In addition to the course itself, the facility includes a swimming pool, two lighted outdoor courts, a putting green and a practice range and simulator.



The clubhouse at Hillcrest Golf & Country Club features dining and bar options, a deck with a fire pit, pro shop, full locker facilities and administrative offices. There's also a snack shack, including restrooms and a locker facility, to service the swimming pool complex and outdoor courts.

Not surprisingly, this busy facility needs robust internet and phone services to keep everyone connected, which Great Plains Communications happily provides.

Alex Hunt, PGA Director of Golf, said, "Great Plains Communications helps us enhance our services and facilities. We've made improvements in recent years — a new simulator, new TVs and a new internet program — plus added new music for our pool facility. Our Great Plains Communications services allow us to do a lot more work here at Hillcrest and improve the experience for the membership."

Hunt added, "In addition to the reliable performance of our internet and phone services, we've enjoyed easy and responsive communication with the team, especially with our Great Plains Communications account manager. That means a lot."

"I tell other businesses in the area to go head and use Great Plains Communications because they offer a lot of great services. We've had zero issues with ours for several years in a row."

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PGA Director of Golf
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