



GREAT PLAINS  
COMMUNICATIONS

## CASE STUDY

*"The number one thing I like about Great Plains Communications is the reliability of their service. I can spend my time working on vehicles instead of troubleshooting internet problems."*

MATTHEW WAUGH  
OWNER  
MATT'S AUTO CENTER



Matthew Waugh started Matt's Auto Center in 2002. With more than 25 years of experience in the automotive industry, he brings a high level of skill and professionalism to his work each day.

Waugh said, "I always enjoy helping customers and getting their vehicles back to running well again. Our goal is to take care of every vehicle like we would if it belonged to family."

Trust is a big part of Matt's Auto Center, as Waugh explained: "We provide professional auto repair and collision repair services that our customers can trust. We want them to feel confident about where they bring their car or truck for repairs. That's key."

To help customers make the best decisions for them, Matt's Auto Center offers professional diagnosis, information and options before any vehicle repair work begins.

### COMPANY

Matt's Auto Center

### LOCATION

Kearney, NE

### INDUSTRY

Automotive

### COMPANY OVERVIEW

Matt's Auto Center provides professional services including diagnosis and repair for all types of vehicles.



888-343-8014

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"I've had internet service from Great Plains Communications for several years. It's so reliable that I don't have to think about it or worry about it. I can focus on my business, work on vehicles and do the things that pay the bills, rather than spend time being frustrated that the internet is down," Waugh said.

He added, "It's been really nice working with the Great Plains Communications local team. I know if I ever have a tech problem — which is rare — or a billing question, I could just pick up the phone and call them, and it's taken care of right away."

What would Waugh tell another business owner about Great Plains Communications? He replied, "I would tell them that Great Plains Communications would be a good choice for internet service because their prices stay consistent, they're reliable and everything just works well."

***"I started out being a USA Communications customer, and I was a little concerned about making the switch to Great Plains Communications. But I've been very happy with their service."***

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